DCAT Meeting September 2023

Date & Time

• September 12th, 12:00 EDT / 16:00 UTC (Meeting length: One hour)

All are welcome to join!

Agenda:

- Announcements
 - Welcome and introductions
 - Updates on previous business
 - UX actions with DSpace 8 testathon
 - could be more qualitative work with users
 - testathon
 - need people to create tests
 - · multi-pronged, for testathon and in-depth
 - types of tests provided by developer in Usability working group at Cornell
 - OptimalWorkshop (https://www.optimalworkshop.com/solutions/research/) will let you do these types of tests Surveys (we could do this in LibWizard too if the other Dspace institutions use Springshare products or Qualtrics)
 - Card Sorts (open the user tells us how they'd organize it --- or closed we give the user categories to organize the cards into)
 - Tree testing (this is for Information Architecture see if your navigation makes sense to your users)
 - First click (where people go to first on your website)
 - qualitative so like a survey uncovers user's painpoints hard to do this unless user has some familiarity with interface --
 - They also have some good user guides for each type of test in case people are interested -- https://w ww.optimalworkshop.com/learn/user-interviews-101-user-interviews-overview/
 - In person, we could do user studies asking different (random) individuals to do a specific number of tasks (usually like 5) to see how they try to navigate to a specific tool or find an element (and if they're
 - successful). The only issue here is sometimes your subjects aren't representative of your user base.
 - DSpace 8 testathon
 - DCAT Vice Chair
 - Community Engagement Theme
 - Documentation for different DSpace versions

- New business
 - DSpace topics for upcoming meetings
- Discussion Topics
 - DSpace 7 bug reports
 - If there are DCAT requests for multilingual support in DSpace, please add tickets with details about use cases and tickets for any areas that need 'bug' fixes.

What is the tipping point for having performance issues?

- Indiana having performance issues
- Is total storage part of the answer?

Melissa - 300-500 GB range, haven't reported issues (hosted experience)

Melissa says people are pretty happy with DSpace 7 espe. wi/feature parity

Erica -

caching issues;

hamburger on mobile app wasn't working

bug fixes deployed

bug with custom theming

access policies interpreted differently in 7 than 6

users find things confusing; how do you sort, why are submissions at bottom instead of top

Shannon Searle:

Cambridge had some issues with slow connectors - they have a large self-hosted repository. They have a separate Angular interface for staff/students and another for public, a separate solr server and two backend tomcat servers with a round-robin load balance

Marianne: How do you communicate best practices / what's going on to users. Erica: https://guides.library.cornell.edu/ecommons

DOIs/DSpace - Shannon's institution mints DOIs; Erica says Cornell was unable to create DOI that were non-sequential; if they didn't create sequentially were not able to - DOI generator

Shannon Searle to Everyone (Sep 12, 2023, 9:45 AM)

Zoom meeting:

We will be using the DSpace Zoom Meeting Room for our meeting.

Meeting location:

Join from PC, Mac, Linux, iOS or Android: https://lyrasis.zoom.us/my/dspace (Meeting ID: 502 527 3040) Passcode: dspace

- Or via Telephone: Dial (for higher quality, dial a number based on your current location), Passcode: 995571
 - USA: +1 669 900 6833 or +1 408 638 0968 or +1 646 876 9923
 - Australia: +61 (0) 2 8015 2088
 - Belgium: +32 (0) 2 588 4188
 - Brazil: +55 11 4680 6788 or +55 21 3958 7888
 - ° Canada: +1 647 558 0588
 - ^o Czech Republic: +420 2 2888 2388
 - Finland: +358 (0) 9 4245 1488
 - France: +33 (0) 1 8288 0188
 - Germany: +49 (0) 30 3080 6188
 - Ireland: +353 (0) 1 691 7488
 - Italy: +39 069 480 6488
 - Netherlands: +31 (0) 20 241 0288
 - New Zealand: +64 (0) 4 831 8959 or +64 (0) 9 801 1188
 - Norway: +47 2396 0588
 - Portugal: +351 308 804 188
 - Spain: +34 91 198 0188
 - United Kingdom: +44 (0) 20 3695 0088
 - Additional international numbers available at https://lyrasis.zoom.us/zoomconference?m=YzSC5pcRHDJ1so3QBrCCg3FS96Uskzw3
 Monting ID: 502 527 2000 followed by #
- Enter Meeting ID: 502 527 3040 , followed by #

Preparing for the call

If you can join the call, or are willing to comment on the topics submitted via the meeting page, please add your name, institution, and repository URL to the Call Attendees section below.

Meeting notes

Call Attendees

Kimberly Chapman University of Arizona Libraries, https://repository.arizona.edu, DSpace 5, 100,000 itmes

Marianne Reed University of Kansas Libraries, https://kuscholarworks.ku.edu, DSpace 6.4 hoping to move to 7 soon;, 30,000ish

Tal Ayalon World Bank https://openknowledge.worldbank.org, DSpace 7, 36,000 items Institutional VPN crashed in the middle of the meeting - Sorry!

Sarah Barsness, University of Minnesota, DSpace 7 migration, 121,500 https://conservancy.umn.edu/

Shannon Searle, Cranfield University 5.10 moving to 7.6 in January,

Jenny York University, 37,000 DSpace 7.6

Kimberli Weeks University Libraries, Virginia Tech - Working on migration from DSpace 6.3 to 7.6 along with Symplectic Elements upgrade. Our current DSpace repository, https://vtechworks.lib.vt.edu has ~97,000 items.

Victor Mata

Erica Johns, migrating to DSpace 7.6 from 6.3 - 7.5 in June (problems had to do with customizations) performance issue - known item link - that direct linking takes time - 100,000

Federico

Melissa Anez Lyrasis

Paige Morgan and Jessica Deshaies, University of Delaware Library, Museums and Press; currently prepping to update from 7.4 to 7.6 in Thanksgiving week.

Apologies