

















1. How long have you been using DSpace (in years)?


| | | Response Percent | Response Count |
|--------------------------|---|------------------|----------------|
| Less than 1 year |  | 13.7% | 16 |
| 1-2 years |  | 12.0% | 14 |
| 3-4 years |  | 16.2% | 19 |
| 5-6 years |  | 19.7% | 23 |
| 6-8 years |  | 23.1% | 27 |
| More than 8 years |  | 15.4% | 18 |
| answered question | | | 117 |
| skipped question | | | 1 |




2. What version of DSpace do you currently use?

| | | Response Percent | Response Count |
|--------------------------|---|------------------|----------------|
| 1.4.x or earlier |  | 2.6% | 3 |
| 1.5.x |  | 2.6% | 3 |
| 1.6.x |  | 6.1% | 7 |
| 1.7.x |  | 10.4% | 12 |
| 1.8.x |  | 28.7% | 33 |
| 3.x |  | 49.6% | 57 |
| 4.x |  | 10.4% | 12 |
| answered question | | | 115 |
| skipped question | | | 3 |

3. What is your country?

| | | Response Percent | Response Count |
|-----------------------------|---|---------------------|-------------------|
| AD - Andorra | | 0.0% | 0 |
| AE - United Arab Emirates | | 0.0% | 0 |
| AF - Afghanistan | | 0.0% | 0 |
| AG - Antigua and Barbuda | | 0.0% | 0 |
| AI - Anguilla | | 0.0% | 0 |
| AL - Albania | | 0.0% | 0 |
| AM - Armenia | | 0.0% | 0 |
| AO - Angola | | 0.0% | 0 |
| AQ - Antarctica | | 0.0% | 0 |
| AR - Argentina |  | 0.9% | 1 |
| AS - American Samoa | | 0.0% | 0 |
| AT - Austria | | 0.0% | 0 |
| AU - Australia |  | 3.5% | 4 |
| AW - Aruba | | 0.0% | 0 |
| AZ - Azerbaijan | | 0.0% | 0 |
| BA - Bosnia and Herzegovina | | 0.0% | 0 |
| BB - Barbados | | 0.0% | 0 |
| BD - Bangladesh |  | 0.9% | 1 |
| BE - Belgium | | 0.0% | 0 |
| BF - Burkina Faso | | 0.0% | 0 |
| BG - Bulgaria | | 0.0% | 0 |
| BH - Bahrain | | 0.0% | 0 |
| BI - Burundi | | 0.0% | 0 |





| | | | |
|--|---|------|---|
| BJ - Benin | | 0.0% | 0 |
| BL - Saint Barthelemy | | 0.0% | 0 |
| BM - Bermuda | | 0.0% | 0 |
| BN - Brunei | | 0.0% | 0 |
| BO - Bolivia | | 0.0% | 0 |
| BR - Brazil |  | 3.5% | 4 |
| BS - Bahamas, The | | 0.0% | 0 |
| BT - Bhutan | | 0.0% | 0 |
| BV - Bouvet Island | | 0.0% | 0 |
| BW - Botswana | | 0.0% | 0 |
| BY - Belarus | | 0.0% | 0 |
| BZ - Belize | | 0.0% | 0 |
| CA - Canada |  | 7.8% | 9 |
| CC - Cocos (Keeling) Islands | | 0.0% | 0 |
| CD - Congo, Democratic Republic of the | | 0.0% | 0 |
| CF - Central African Republic | | 0.0% | 0 |
| CG - Congo, Republic of the | | 0.0% | 0 |
| CH - Switzerland | | 0.0% | 0 |
| CI - Cote d'Ivoire | | 0.0% | 0 |
| CK - Cook Islands | | 0.0% | 0 |
| CL - Chile |  | 0.9% | 1 |
| CM - Cameroon | | 0.0% | 0 |
| CN - China | | 0.0% | 0 |
| CO - Colombia | | 0.0% | 0 |
| CR - Costa Rica | | 0.0% | 0 |

| | | | |
|--|---|------|---|
| CU - Cuba | | 0.0% | 0 |
| CV - Cape Verde | | 0.0% | 0 |
| CW - Curacao | | 0.0% | 0 |
| CX - Christmas Island | | 0.0% | 0 |
| CY - Cyprus | | 0.0% | 0 |
| CZ - Czech Republic |  | 2.6% | 3 |
| DE - Germany |  | 2.6% | 3 |
| DJ - Djibouti | | 0.0% | 0 |
| DK - Denmark | | 0.0% | 0 |
| DM - Dominica | | 0.0% | 0 |
| DO - Dominican Republic | | 0.0% | 0 |
| DZ - Algeria | | 0.0% | 0 |
| EC - Ecuador | | 0.0% | 0 |
| EE - Estonia | | 0.0% | 0 |
| EG - Egypt | | 0.0% | 0 |
| EH - Western Sahara | | 0.0% | 0 |
| ER - Eritrea | | 0.0% | 0 |
| ES - Spain |  | 5.2% | 6 |
| ET - Ethiopia | | 0.0% | 0 |
| FI - Finland | | 0.0% | 0 |
| FJ - Fiji | | 0.0% | 0 |
| FK - Falkland Islands (Islas Malvinas) | | 0.0% | 0 |
| FM - Micronesia, Federated States of | | 0.0% | 0 |
| FO - Faroe Islands | | 0.0% | 0 |
| FR - France | | 0.0% | 0 |

| | | | |
|--|---|------|---|
| FX - France, Metropolitan | | 0.0% | 0 |
| GA - Gabon | | 0.0% | 0 |
| GB - United Kingdom |  | 7.0% | 8 |
| GD - Grenada | | 0.0% | 0 |
| GE - Georgia | | 0.0% | 0 |
| GF - French Guiana | | 0.0% | 0 |
| GG - Guernsey | | 0.0% | 0 |
| GH - Ghana | | 0.0% | 0 |
| GI - Gibraltar | | 0.0% | 0 |
| GL - Greenland | | 0.0% | 0 |
| GM - Gambia, The | | 0.0% | 0 |
| GN - Guinea | | 0.0% | 0 |
| GP - Guadeloupe | | 0.0% | 0 |
| GQ - Equatorial Guinea | | 0.0% | 0 |
| GR - Greece |  | 0.9% | 1 |
| GS - South Georgia and the Islands | | 0.0% | 0 |
| GT - Guatemala | | 0.0% | 0 |
| GU - Guam | | 0.0% | 0 |
| GW - Guinea-Bissau | | 0.0% | 0 |
| GY - Guyana | | 0.0% | 0 |
| HK - Hong Kong |  | 0.9% | 1 |
| HM - Heard Island and McDonald Islands | | 0.0% | 0 |
| HN - Honduras | | 0.0% | 0 |
| HR - Croatia |  | 0.9% | 1 |
| HT - Haiti | | 0.0% | 0 |





| | | | |
|-------------------------------------|---|------|---|
| HU - Hungary | | 0.0% | 0 |
| ID - Indonesia | | 0.0% | 0 |
| IE - Ireland | | 0.0% | 0 |
| IL - Israel | | 0.0% | 0 |
| IM - Isle of Man | | 0.0% | 0 |
| IN - India | █ | 0.9% | 1 |
| IO - British Indian Ocean Territory | | 0.0% | 0 |
| IQ - Iraq | | 0.0% | 0 |
| IR - Iran | | 0.0% | 0 |
| IS - Iceland | | 0.0% | 0 |
| IT - Italy | █ | 0.9% | 1 |
| JE - Jersey | | 0.0% | 0 |
| JM - Jamaica | | 0.0% | 0 |
| JO - Jordan | | 0.0% | 0 |
| JP - Japan | | 0.0% | 0 |
| KE - Kenya | █ | 0.9% | 1 |
| KG - Kyrgyzstan | | 0.0% | 0 |
| KH - Cambodia | | 0.0% | 0 |
| KI - Kiribati | | 0.0% | 0 |
| KM - Comoros | | 0.0% | 0 |
| KN - Saint Kitts and Nevis | | 0.0% | 0 |
| KP - Korea, North | | 0.0% | 0 |
| KR - Korea, South | | 0.0% | 0 |
| KW - Kuwait | | 0.0% | 0 |
| KY - Cayman Islands | | 0.0% | 0 |
| KZ - Kazakhstan | | 0.0% | 0 |

| | | | |
|-------------------------------|---|------|---|
| LA - Laos | | 0.0% | 0 |
| LB - Lebanon | | 0.0% | 0 |
| LC - Saint Lucia | | 0.0% | 0 |
| LI - Liechtenstein | | 0.0% | 0 |
| LK - Sri Lanka | | 0.0% | 0 |
| LR - Liberia | | 0.0% | 0 |
| LS - Lesotho | | 0.0% | 0 |
| LT - Lithuania | | 0.0% | 0 |
| LU - Luxembourg | | 0.0% | 0 |
| LV - Latvia | | 0.0% | 0 |
| LY - Libya | | 0.0% | 0 |
| MA - Morocco | | 0.0% | 0 |
| MC - Monaco | | 0.0% | 0 |
| MD - Moldova | | 0.0% | 0 |
| ME - Montenegro | | 0.0% | 0 |
| MF - Saint Martin | | 0.0% | 0 |
| MG - Madagascar | | 0.0% | 0 |
| MH - Marshall Islands | | 0.0% | 0 |
| MK - Macedonia | █ | 0.9% | 1 |
| ML - Mali | | 0.0% | 0 |
| MM - Burma | | 0.0% | 0 |
| MN - Mongolia | | 0.0% | 0 |
| MO - Macau | | 0.0% | 0 |
| MP - Northern Mariana Islands | | 0.0% | 0 |
| MQ - Martinique | | 0.0% | 0 |

| | | | |
|-----------------------|---|------|---|
| MR - Mauritania | | 0.0% | 0 |
| MS - Montserrat | | 0.0% | 0 |
| MT - Malta | | 0.0% | 0 |
| MU - Mauritius | | 0.0% | 0 |
| MV - Maldives | | 0.0% | 0 |
| MW - Malawi | | 0.0% | 0 |
| MX - Mexico | | 0.0% | 0 |
| MY - Malaysia | | 0.0% | 0 |
| MZ - Mozambique | | 0.0% | 0 |
| NA - Namibia | | 0.0% | 0 |
| NC - New Caledonia | | 0.0% | 0 |
| NE - Niger | | 0.0% | 0 |
| NF - Norfolk Island | | 0.0% | 0 |
| NG - Nigeria |  | 0.9% | 1 |
| NI - Nicaragua | | 0.0% | 0 |
| NL - Netherlands |  | 1.7% | 2 |
| NO - Norway |  | 2.6% | 3 |
| NP - Nepal | | 0.0% | 0 |
| NR - Nauru | | 0.0% | 0 |
| NU - Niue | | 0.0% | 0 |
| NZ - New Zealand |  | 6.1% | 7 |
| OM - Oman | | 0.0% | 0 |
| PA - Panama | | 0.0% | 0 |
| PE - Peru | | 0.0% | 0 |
| PF - French Polynesia | | 0.0% | 0 |
| PG - Papua New Guinea | | 0.0% | 0 |

| | | | |
|---|---|------|---|
| PH - Philippines | | 0.0% | 0 |
| PK - Pakistan | | 0.0% | 0 |
| PL - Poland | | 0.0% | 0 |
| PM - Saint Pierre and Miquelon | | 0.0% | 0 |
| PN - Pitcairn Islands | | 0.0% | 0 |
| PR - Puerto Rico | | 0.0% | 0 |
| PS - Gaza Strip | | 0.0% | 0 |
| PS - West Bank | | 0.0% | 0 |
| PT - Portugal | | 0.0% | 0 |
| PW - Palau | | 0.0% | 0 |
| PY - Paraguay | | 0.0% | 0 |
| QA - Qatar | | 0.0% | 0 |
| RE - Reunion | | 0.0% | 0 |
| RO - Romania | | 0.0% | 0 |
| RS - Serbia | | 0.0% | 0 |
| RU - Russia | ▮ | 0.9% | 1 |
| RW - Rwanda | | 0.0% | 0 |
| SA - Saudi Arabia | | 0.0% | 0 |
| SB - Solomon Islands | | 0.0% | 0 |
| SC - Seychelles | | 0.0% | 0 |
| SD - Sudan | | 0.0% | 0 |
| SE - Sweden | | 0.0% | 0 |
| SG - Singapore | | 0.0% | 0 |
| SH - Saint Helena, Ascension, and Tristan da Cunha | | 0.0% | 0 |
| SI - Slovenia | | 0.0% | 0 |








| | | |
|--|------|---|
| SJ - Svalbard | 0.0% | 0 |
| SK - Slovakia | 0.0% | 0 |
| SL - Sierra Leone | 0.0% | 0 |
| SM - San Marino | 0.0% | 0 |
| SN - Senegal | 0.0% | 0 |
| SO - Somalia | 0.0% | 0 |
| SR - Suriname | 0.0% | 0 |
| SS - South Sudan | 0.0% | 0 |
| ST - Sao Tome and Principe | 0.0% | 0 |
| SV - El Salvador | 0.0% | 0 |
| SX - Sint Maarten | 0.0% | 0 |
| SY - Syria | 0.0% | 0 |
| SZ - Swaziland | 0.0% | 0 |
| TC - Turks and Caicos Islands | 0.0% | 0 |
| TD - Chad | 0.0% | 0 |
| TF - French Southern and Antarctic Lands | 0.0% | 0 |
| TG - Togo | 0.0% | 0 |
| TH - Thailand | 0.0% | 0 |
| TJ - Tajikistan | 0.0% | 0 |
| TK - Tokelau | 0.0% | 0 |
| TL - Timor-Leste | 0.0% | 0 |
| TM - Turkmenistan | 0.0% | 0 |
| TN - Tunisia | 0.0% | 0 |
| TO - Tonga | 0.0% | 0 |
| TR - Turkey | 0.0% | 0 |

| | | | |
|---|---|--------------|-----------|
| TT - Trinidad and Tobago | | 0.0% | 0 |
| TV - Tuvalu | | 0.0% | 0 |
| TW - Taiwan | | 0.0% | 0 |
| TZ - Tanzania | | 0.0% | 0 |
| UA - Ukraine | | 0.0% | 0 |
| UG - Uganda | | 0.0% | 0 |
| UM - United States Minor Outlying Islands |  | 0.9% | 1 |
| US - United States |  | 41.7% | 48 |
| UY - Uruguay | | 0.0% | 0 |
| UZ - Uzbekistan | | 0.0% | 0 |
| VA - Holy See (Vatican City) | | 0.0% | 0 |
| VC - Saint Vincent and the Grenadines | | 0.0% | 0 |
| VE - Venezuela | | 0.0% | 0 |
| VG - British Virgin Islands | | 0.0% | 0 |
| VI - Virgin Islands | | 0.0% | 0 |
| VN - Vietnam | | 0.0% | 0 |
| VU - Vanuatu | | 0.0% | 0 |
| WF - Wallis and Futuna | | 0.0% | 0 |
| WS - Samoa | | 0.0% | 0 |
| XK - Kosovo | | 0.0% | 0 |
| YE - Yemen | | 0.0% | 0 |
| YT - Mayotte | | 0.0% | 0 |
| ZA - South Africa |  | 3.5% | 4 |
| ZM - Zambia | | 0.0% | 0 |
| ZW - Zimbabwe |  | 0.9% | 1 |

answered question 115

skipped question 3







4. How do you use DSpace? Please check all that apply.

| | | Response Percent | Response Count |
|--|---|------------------|----------------|
| For research and scholarship produced within our institution |  | 81.4% | 92 |
| For research and scholarship produced more broadly |  | 19.5% | 22 |
| For research data produced within our institution |  | 36.3% | 41 |
| For research data produced more broadly |  | 9.7% | 11 |
| For open educational resources |  | 23.0% | 26 |
| For administrative records produced within our institution |  | 24.8% | 28 |
| For our digital and digitized collections |  | 54.9% | 62 |
| | Other (please specify) | | 11 |

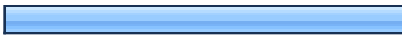




answered question 113

skipped question 5

5. What type of institution or organization manages your DSpace instance?

| | | Response Percent | Response Count |
|-----------------------------------|--|--------------------------|----------------|
| University or college |  | 82.3% | 93 |
| Consortium |  | 3.5% | 4 |
| Research organization |  | 6.2% | 7 |
| Commercial organization |  | 3.5% | 4 |
| Government organization |  | 4.4% | 5 |
| Nonprofit membership organization |  | 3.5% | 4 |
| | Other (please specify) | | 5 |
| | | answered question | 113 |
| | | skipped question | 5 |

6. What is your role in relation to your DSpace instance?

| | | Response Percent | Response Count |
|---|---|--------------------------|----------------|
| Repository manager |  | 60.0% | 60 |
| Scholarly communications officer |  | 11.0% | 11 |
| Repository developer |  | 26.0% | 26 |
| Technical lead for repository |  | 35.0% | 35 |
| Administrator providing oversight over repository |  | 24.0% | 24 |
| | Other (please specify) | | 18 |
| | | answered question | 100 |
| | | skipped question | 18 |

7. What digital software platforms do you use now, or plan to in the future? If you are not using a platform now or do not plan to, simply skip that line.

| | Current Use | Plan to Use | Rating Count |
|--------------------------|-------------------|-------------------|--------------|
| Archivematica | 18.2% (2) | 81.8% (9) | 11 |
| ArchivesSpace | 14.3% (3) | 85.7% (18) | 21 |
| Atira PURE | 100.0% (3) | 0.0% (0) | 3 |
| bepress Digital Commons | 100.0% (1) | 0.0% (0) | 1 |
| BibApp | 100.0% (1) | 0.0% (0) | 1 |
| Blacklight | 12.5% (1) | 87.5% (7) | 8 |
| CONTENTdm | 94.7% (18) | 5.3% (1) | 19 |
| DSpace | 95.8% (92) | 4.2% (4) | 96 |
| EasyDeposit | 50.0% (1) | 50.0% (1) | 2 |
| EBSCO Discovery System | 77.8% (7) | 22.2% (2) | 9 |
| EPrints | 50.0% (1) | 50.0% (1) | 2 |
| Equella | 100.0% (2) | 0.0% (0) | 2 |
| Ex Libris Digitool | 60.0% (3) | 40.0% (2) | 5 |
| Ex Libris Primo | 86.7% (26) | 13.3% (4) | 30 |
| Fedora | 15.0% (3) | 85.0% (17) | 20 |
| Hydra | 0.0% (0) | 100.0% (9) | 9 |
| Islandora | 0.0% (0) | 100.0% (9) | 9 |
| Luna | 100.0% (3) | 0.0% (0) | 3 |
| Omeka | 62.1% (18) | 37.9% (11) | 29 |
| PastPerfect | 66.7% (2) | 33.3% (1) | 3 |
| Serials Solutions Summon | 95.2% (20) | 4.8% (1) | 21 |
| Symplectic Elements | 30.8% (4) | 69.2% (9) | 13 |

| | | | |
|-------------------|------------|------------|-----|
| Vernon | 100.0% (1) | 0.0% (0) | 1 |
| Vireo | 62.5% (5) | 37.5% (3) | 8 |
| Vivo | 38.9% (7) | 61.1% (11) | 18 |
| VuFind | 50.0% (3) | 50.0% (3) | 6 |
| answered question | | | 101 |
| skipped question | | | 17 |

8. Are there other platforms that you are using?

| | | | |
|-------------------|--|--|----------------|
| | | | Response Count |
| | | | 32 |
| answered question | | | 32 |
| skipped question | | | 86 |

9. Are there other platforms that you are planning to use?

| | | | |
|-------------------|--|--|----------------|
| | | | Response Count |
| | | | 22 |
| answered question | | | 22 |
| skipped question | | | 96 |

10. Does your repository integrate with any other software platforms, or are there systems it should integrate with? Please list them and briefly describe the integration:

| | | | |
|-------------------|--|--|----------------|
| | | | Response Count |
| | | | 51 |
| answered question | | | 51 |
| skipped question | | | 67 |

11. DSpace currently provides many features, either out-of-the-box, through optional extensions, or by integrating with third-party services. The following page lists a number of features. For each, please indicate how important each of these is to you. Please note that not all of the following features are currently available in DSpace.

| | Very important | Moderately important | Not important | Rating Count |
|---|--------------------|----------------------|---------------|--------------|
| Create and manage files and metadata (as an Item) | 100.0% (93) | 0.0% (0) | 0.0% (0) | 93 |
| A Community and Collection hierarchy (or generic containers) | 53.8% (50) | 39.8% (37) | 6.5% (6) | 93 |
| Create new versions of existing Items | 34.8% (32) | 48.9% (45) | 16.3% (15) | 92 |
| Support for derivative objects (e.g. thumbnails, coversheets) | 35.9% (33) | 58.7% (54) | 5.4% (5) | 92 |
| Metadata for all levels of object hierarchy (e.g. for Communities and Collections) | 52.7% (49) | 34.4% (32) | 12.9% (12) | 93 |
| Relationships between objects (e.g. Author items as Authors of an item rather than textual metadata) | 64.4% (58) | 34.4% (31) | 1.1% (1) | 90 |
| Support for hierarchical metadata formats (e.g. METS / MODS) | 48.9% (43) | 44.3% (39) | 6.8% (6) | 88 |
| Item approval workflows | 64.1% (59) | 29.3% (27) | 6.5% (6) | 92 |
| Item embargo facility | 76.1% (70) | 20.7% (19) | 3.3% (3) | 92 |
| Support for flexible licensing, including Creative Commons | 71.1% (64) | 26.7% (24) | 2.2% (2) | 90 |
| CRIS functionality (Current Research Information System: researcher pages and automated publication feeds from external data providers) | 37.1% (33) | 36.0% (32) | 27.0% (24) | 89 |
| Search and browse for Items | 88.2% (82) | 11.8% (11) | 0.0% (0) | 93 |
| Easy and intuitive deposit mechanism for users | 81.5% (75) | 14.1% (13) | 4.3% (4) | 92 |

| | | | | |
|---|-------------------|-------------------|------------|----|
| Batch deposit (multiple item deposit via the user interface) | 76.1% (70) | 19.6% (18) | 4.3% (4) | 92 |
| Batch download (multiple item download as a single file) | 46.1% (41) | 46.1% (41) | 7.9% (7) | 89 |
| Authentication with common single-sign-on systems (e.g. LDAP, Shibboleth) | 75.8% (69) | 18.7% (17) | 5.5% (5) | 91 |
| Most configuration takes place via the administrative user interface | 60.2% (53) | 31.8% (28) | 8.0% (7) | 88 |
| Template-driven user interface for easy branding | 56.0% (51) | 38.5% (35) | 5.5% (5) | 91 |
| User interface and theme management takes place via user interface | 44.6% (41) | 40.2% (37) | 15.2% (14) | 92 |
| Search Engine crawler-friendly user interface | 78.3% (72) | 21.7% (20) | 0.0% (0) | 92 |
| Specialised content delivery mechanisms (media players, page turners, document viewers) | 48.9% (44) | 38.9% (35) | 12.2% (11) | 90 |
| Content streaming (video player) | 48.4% (44) | 41.8% (38) | 9.9% (9) | 91 |
| Basic preservation (fixity checks) | 68.9% (62) | 28.9% (26) | 2.2% (2) | 90 |
| Format identification and reporting | 45.6% (41) | 48.9% (44) | 5.6% (5) | 90 |
| Advanced preservation services (e.g. format migration) | 47.8% (43) | 36.7% (33) | 15.6% (14) | 90 |
| Persistent identifiers: handles | 71.7% (66) | 22.8% (21) | 5.4% (5) | 92 |
| Additional external persistent identifiers: DOIs, DataCite | 56.7% (51) | 37.8% (34) | 5.6% (5) | 90 |
| Other external identifiers: ORCID | 52.2% (47) | 40.0% (36) | 7.8% (7) | 90 |
| Basic statistics (item access counts, file downloads) | 80.6% (75) | 19.4% (18) | 0.0% (0) | 93 |
| Advanced statistics (search terms, geographical locations) | 65.9% (60) | 30.8% (28) | 3.3% (3) | 91 |
| Altmetrics | 50.6% (44) | 44.8% (39) | 4.6% (4) | 87 |

| | | | | |
|---|-------------------|------------|----------|-----------|
| Open Access status tracking and compliance checking | 51.1% (45) | 43.2% (38) | 5.7% (5) | 88 |
| Standard repository machine interfaces (e.g. OAI-PMH, SWORD v2, ResourceSync) | 79.8% (71) | 18.0% (16) | 2.2% (2) | 89 |
| REST API for building external applications | 54.4% (49) | 42.2% (38) | 3.3% (3) | 90 |
| answered question | | | | 93 |
| skipped question | | | | 25 |

12. What other features should DSpace provide?

| | Response Count |
|--------------------------|-----------------------|
| | 22 |
| answered question | 22 |
| skipped question | 96 |

13. What does DSpace mean to you? Please choose words that describe the services it provides, and the way you use it to offer services. Please enter any words that come to mind when thinking about DSpace!

| | Response Count |
|--------------------------|-----------------------|
| | 60 |
| answered question | 60 |
| skipped question | 58 |

14. What is your biggest pain point in using DSpace?

| | Response Count |
|-------------------|----------------|
| | 73 |
| answered question | 73 |
| skipped question | 45 |

Page 2, Q4. How do you use DSpace? Please check all that apply.

| | | |
|----|---|-----------------------|
| 1 | I'm Dspace manager. | Mar 5, 2014 1:01 PM |
| 2 | We also use it for special collections such as State Supreme Court and State Appeals Court Briefs, ejournal archives | Mar 5, 2014 6:40 AM |
| 3 | The primary focus in on research and scholarship produced within our institution. The remaining selections were made as there are minor examples of these throughout the repository. | Feb 28, 2014 6:46 AM |
| 4 | For preserving archival collections from our own unit and to assist campus archives in beginning to work with digital materials in their collections through research in digital archiving. | Feb 27, 2014 10:37 AM |
| 5 | ETDs, student work. | Feb 25, 2014 12:41 PM |
| 6 | Archival materials | Feb 24, 2014 1:28 PM |
| 7 | Governerment reporting requirements | Feb 5, 2014 7:24 PM |
| 8 | We use DSpace as a subject based repository for Economics and Business Studies (www.econstor.eu). | Feb 5, 2014 2:34 AM |
| 9 | student work such as doctoral and masters theses. | Feb 4, 2014 10:42 AM |
| 10 | I have used DSpace and other institutions since 2004. My current institution is proposing to use DSpace for research data and associated scholarship produced within our institution. | Feb 4, 2014 10:35 AM |
| 11 | Besides we use to release learning objects. | Feb 4, 2014 10:11 AM |

Page 2, Q5. What type of institution or organization manages your DSpace instance?

| | | |
|---|--|----------------------|
| 1 | Museu | Mar 5, 2014 12:05 PM |
| 2 | Public Library | Mar 5, 2014 6:02 AM |
| 3 | University Library | Feb 25, 2014 1:49 PM |
| 4 | Academic library | Feb 5, 2014 3:59 AM |
| 5 | We are the German National Library for Economics (ZBW) and belong to the Leibniz Association - one of the big 4 extra-university research organisations (besides Max Planck, Fraunhofer and Helmholtz) | Feb 5, 2014 2:34 AM |

Page 2, Q6. What is your role in relation to your DSpace instance?

| | | |
|----|--|-----------------------|
| 1 | IT Director | Mar 7, 2014 2:13 PM |
| 2 | Administrator providing content mediation, and providing technical assistance for repository | Mar 6, 2014 12:17 PM |
| 3 | Metadata Librarian in charge of all aspects of metadata in DSpace. | Mar 6, 2014 8:04 AM |
| 4 | "Technical" covers a lot of ground. We may not be interpreting that identically. | Mar 5, 2014 6:40 AM |
| 5 | Everything to do with our DSpace installation. | Mar 5, 2014 6:02 AM |
| 6 | Manage a collection within the repository | Feb 25, 2014 2:04 PM |
| 7 | Still working on that! Content provider (?) for archives materials. | Feb 24, 2014 1:28 PM |
| 8 | There are multiple people playing these roles at our institution. | Feb 19, 2014 1:34 PM |
| 9 | Depositor | Feb 19, 2014 1:46 AM |
| 10 | Coordinate the development and operational plans for the repository | Feb 18, 2014 5:54 PM |
| 11 | Digital Projects Officer | Feb 10, 2014 11:44 AM |
| 12 | Library Systems Architect | Feb 6, 2014 12:10 PM |
| 13 | Manager of the team that supports the DSpace installation | Feb 6, 2014 10:44 AM |
| 14 | Digital Repository librarian (content recruitment, advocacy, communications, workflows, records management, web site management, assessment, system administration, identifying and testing software issues, support for Repository Coordinator, etc.) | Feb 6, 2014 9:56 AM |
| 15 | Repository Officer | Feb 5, 2014 3:55 AM |
| 16 | I was the inaugural repository manager, who oversaw the implementation of our DSpace instance. | Feb 4, 2014 7:00 PM |
| 17 | I am one member of a committee that makes decisions regarding our DSpace instance. I am an administrator for my department, but I only have control over what I ingest into DSpace. | Feb 4, 2014 11:14 AM |
| 18 | Digital Initiatives Librarian | Feb 4, 2014 10:51 AM |

Page 3, Q8. Are there other platforms that you are using?

| | | |
|----|--|-----------------------|
| 1 | Open Journal Systems Archivists' Toolkit HathiTrust | Mar 7, 2014 2:16 PM |
| 2 | We currently use a ETD repository - not sure of the brand. | Mar 7, 2014 9:29 AM |
| 3 | DuraCloud | Mar 6, 2014 8:06 AM |
| 4 | Archive-It | Mar 6, 2014 7:35 AM |
| 5 | CuadraSTAR | Mar 6, 2014 6:26 AM |
| 6 | Summon | Mar 5, 2014 3:13 PM |
| 7 | Greenstone | Mar 5, 2014 1:50 PM |
| 8 | Alfresco | Mar 5, 2014 12:39 PM |
| 9 | OJS | Mar 5, 2014 6:44 AM |
| 10 | Metalib+, LibGuides, Book Display Widgets, LibraryAnywhere | Mar 5, 2014 6:44 AM |
| 11 | Xerxes/Summon, SFX, ExLibris Aleph | Mar 5, 2014 6:10 AM |
| 12 | no | Mar 5, 2014 6:07 AM |
| 13 | Home-grown SOLR for digitized newspaper presentation | Mar 5, 2014 6:03 AM |
| 14 | eduCommons | Feb 26, 2014 12:58 AM |
| 15 | DLXS (still), random bits of other stuff. | Feb 25, 2014 12:43 PM |
| 16 | No | Feb 25, 2014 12:16 PM |
| 17 | Sakai, WordPress, Drupal, Kaltura, | Feb 19, 2014 1:39 PM |
| 18 | Open Journal Systems (OJS) and Ex Libris Alma. We will migrate content from an ePrints repository into DSpace. | Feb 18, 2014 5:56 PM |
| 19 | No | Feb 14, 2014 4:49 PM |
| 20 | Greenstone Digital Library software | Feb 13, 2014 7:24 AM |
| 21 | Dataverse | Feb 11, 2014 2:07 PM |
| 22 | No | Feb 10, 2014 11:51 AM |
| 23 | Open Journal Systems; HubZero | Feb 10, 2014 7:21 AM |
| 24 | AtoM | Feb 6, 2014 12:13 PM |
| 25 | XTF | Feb 5, 2014 7:26 PM |
| 26 | Yes, but not necessarily ones that I have much opportunity to work with. | Feb 5, 2014 9:11 AM |
| 27 | no | Feb 5, 2014 2:38 AM |

Page 3, Q8. Are there other platforms that you are using?

| | | |
|----|---|----------------------|
| 28 | Drupal, IImage, Open Library Book Reader, MS SharePoint, Open Journal Systems, DataVerse Networks, ExLibris SFX, RefWorks, EZ Proxy | Feb 5, 2014 1:26 AM |
| 29 | Minisis | Feb 4, 2014 12:41 PM |
| 30 | ArtSTor Shared Shelf, DLXS, XTF | Feb 4, 2014 10:37 AM |
| 31 | StreetPrint for image collections SFX Plone | Feb 4, 2014 10:34 AM |
| 32 | Alfresco Content Management System | Feb 4, 2014 9:21 AM |

Page 3, Q9. Are there other platforms that you are planning to use?

| | | |
|----|--|-----------------------|
| 1 | We will be building a Digital Asset Management System, but specific products have not been selected yet. We may use DuraCloud. We will use DPN | Mar 7, 2014 2:16 PM |
| 2 | Dataverse maybe Vivo | Mar 7, 2014 9:29 AM |
| 3 | Symplectic | Mar 7, 2014 8:26 AM |
| 4 | Something that can manage digital preservation | Mar 6, 2014 8:06 AM |
| 5 | No | Mar 5, 2014 1:50 PM |
| 6 | OJS - open journal systems | Mar 5, 2014 6:46 AM |
| 7 | Some Discovery tool | Mar 5, 2014 6:44 AM |
| 8 | Pure (under consideration), DSpace-CRIS (under consideration) | Mar 5, 2014 6:10 AM |
| 9 | no | Mar 5, 2014 6:07 AM |
| 10 | Related to question 7, I should note that under 'Planned to Use', these are systems that have been discussed as playing some role in our infrastructure, though final decisions have not been made on any. | Feb 28, 2014 2:02 PM |
| 11 | No | Feb 25, 2014 12:16 PM |
| 12 | no | Feb 19, 2014 1:39 PM |
| 13 | No | Feb 14, 2014 4:49 PM |
| 14 | No | Feb 13, 2014 7:24 AM |
| 15 | Investigating Islandora as a platform for video and images | Feb 10, 2014 11:51 AM |
| 16 | I like EPrints, but I can't justify using it at this time. We're heavily invested in our current software. | Feb 10, 2014 7:21 AM |
| 17 | Custom application to provide central indexing and unified user experience which will replace CONTENTdm, DSpace, and AtoM interfaces. | Feb 6, 2014 12:13 PM |
| 18 | no | Feb 5, 2014 2:38 AM |
| 19 | OCLC WorldShare (within 2 years) ExLibris Alma | Feb 5, 2014 1:26 AM |
| 20 | Rosetta for preservation. | Feb 4, 2014 10:44 AM |
| 21 | We are considering Islandora but have not made a decision yet. | Feb 4, 2014 10:37 AM |
| 22 | Profiles RNS (from Harvard) | Feb 4, 2014 9:21 AM |

Page 3, Q10. Does your repository integrate with any other software platforms, or are there systems it should integrate with? Please list them and briefly describe the integration:

| | | |
|----|---|-----------------------|
| 1 | We utilize local authentication via Shibboleth | Mar 7, 2014 2:16 PM |
| 2 | We display records from the repository in Primo. We are planning to push records to WorldCat. | Mar 7, 2014 9:29 AM |
| 3 | Symplectic Elements | Mar 6, 2014 12:19 PM |
| 4 | Workflow Mgmt System (homegrown) | Mar 6, 2014 8:06 AM |
| 5 | We index our repository content in our Primo discovery system. | Mar 6, 2014 7:35 AM |
| 6 | Voyager,Archives Canada (LAC), Planning BioMed | Mar 5, 2014 3:13 PM |
| 7 | Web site | Mar 5, 2014 1:50 PM |
| 8 | Our repository is integrated with Blackboard as a Mashup tool for faculty to organize course content. | Mar 5, 2014 7:22 AM |
| 9 | It integrates with institutinal CRIS via a home grown application. | Mar 5, 2014 7:14 AM |
| 10 | LDAP for authentication, Authority Control | Mar 5, 2014 7:11 AM |
| 11 | Blackboard. We have designed a custom integration for faculty to reference content in DSpace. Drupal. Our library website is in Drupal. We intend to create workflows to bridge between the 2 systems. Omeka. | Mar 5, 2014 6:54 AM |
| 12 | I'd like it to work with OJS, which I believe it does. We will just have to configure SWORD to allow OJS to deposit published articles into dspace. I'd also like to integrate it better with our Summon Discovery service, but I am not sure how to enable Summon to access only the collections we want it to access. I'd like to see our faculty and departments pulling their publication information out of our repository to populate their web pages. Right now this is not happening and I don't think we have the expertise to enable it. Generally, I'd like to see other web applications on campus pull items dynamically from our dspace instance. | Mar 5, 2014 6:46 AM |
| 13 | It should integrate with CRIS systems and library catalogs | Mar 5, 2014 6:44 AM |
| 14 | Xerxes/Summon as a source of data via OAI-PMH, search in Aleph OPAC as a source of data via Solr, in SFX as a source of data via SRU/SRW (will migrate to Solr, though), in VuFind as a source of data via OAI-PMH, LDAP and Shibboleth as a SP, with SHERPA/RoMEO, Scopus, Web of Science as a data consumer, with DERS OBD (research bibliography and research reporting) as a data consumer, with IS/STAG as a data consumer (SIP import) | Mar 5, 2014 6:10 AM |
| 15 | Should integrate with Omeka and Contentdm. Clean integration with Omeka especially would allow us to use the great bitstream management and curation tools in Dspace and get good presentation and user interaction with Omeka. | Mar 5, 2014 6:07 AM |
| 16 | It would be great if DSpace could integrate with Open Refine such that global metadata changes could be made in Open Refine and rewrite item metadata to include the changes. | Feb 28, 2014 2:02 PM |
| 17 | Our DSpace harvests from our eduCommons-based OpenCourseWare through | Feb 26, 2014 12:58 AM |

Page 3, Q10. Does your repository integrate with any other software platforms, or are there systems it should integrate with? Please list them and briefly describe the integration:

| | | |
|----|--|-----------------------|
| | OAI. We are also working on integrating our CRIS (Grec, a CRIS used by some universities in Catalonia) with DSpace. The idea is to submit researchers' papers from Grec to DSpace via SWORD. | |
| 18 | Digital Measures would be nice. So would the course-management system (for student work). Dropbox, Box.net, and Google Drive for easy transfer of materials -- maybe also SlideShare, same reason. | Feb 25, 2014 12:43 PM |
| 19 | No | Feb 25, 2014 12:16 PM |
| 20 | Ex Libris Primo. This is a solution for discovery and delivery of local and remote resources, such as books, journal articles, and digital objects. It's used as the central solution to search resources of our university library. | Feb 25, 2014 3:43 AM |
| 21 | Have been discussing using CONTENTdm and/or Omeka as well as DSpace. DSpace is a great repository, but not so great at providing context and relationships between materials. Not sure what the integration would look like...similar handles/unique ids? Reuse of metadata? | Feb 24, 2014 1:30 PM |
| 22 | We are planning to integrate with ExLibris Primo (via Aleph). We'd like to integrate with WordPress and other standard CMS tools so that our Dspace collections can be made visible through other platforms. | Feb 19, 2014 1:39 PM |
| 23 | CRIStin (National Norwegian CRIS). The Common Student System (National study administration system). | Feb 19, 2014 1:17 AM |
| 24 | We will be exploring integrating DSpace with the university the Student Management System and Research Management System. Integrating DSpace with OJS, where article metadata is submitted from a journal into DSpace. | Feb 18, 2014 5:56 PM |
| 25 | Joomla | Feb 17, 2014 3:01 AM |
| 26 | SNRD MinCyT | Feb 14, 2014 4:49 PM |
| 27 | Plan to integrate with Koha ILS software | Feb 13, 2014 7:24 AM |
| 28 | Symplectic Elements (Research Outputs Management System) | Feb 12, 2014 3:15 PM |
| 29 | Primo for enhanced discovery; currently DSpace is harvested by Primo Dataverse for integrated submission SWORD integration with Sharepoint | Feb 11, 2014 2:07 PM |
| 30 | Our repository is harvested by several other platforms eg: RePEc and researchnz. An authority control system for author names would be very useful. | Feb 10, 2014 11:51 AM |
| 31 | I would like our local annual review system for faculty productivity to be integrated with dspace--this is more of an institutional problem than a technical one. | Feb 10, 2014 7:21 AM |
| 32 | Archivematica (https://www.archivematica.org/wiki/DSpace_integration) | Feb 6, 2014 3:00 PM |
| 33 | Archivematica | Feb 6, 2014 12:13 PM |
| 34 | It integrates with our Research Management System. | Feb 5, 2014 7:26 PM |

Page 3, Q10. Does your repository integrate with any other software platforms, or are there systems it should integrate with? Please list them and briefly describe the integration:

| | | |
|----|---|----------------------|
| 35 | http://experimental.worldcat.org/fast/ - FAST | Feb 5, 2014 8:22 AM |
| 36 | Should integrate with next gen library systems in future | Feb 5, 2014 4:00 AM |
| 37 | Integrated with Vu-find search | Feb 5, 2014 3:56 AM |
| 38 | TYPO3 (for integration in our institutional website) | Feb 5, 2014 2:38 AM |
| 39 | PURE (CRIS): Submission of institutional publications DataVerseNetworks: linking between publications and research data Google Analytics: Presentation of use of publications and aggregations of publications Europeana HATHI Trust Google Scholar Preservation software for identification and validation (JHove, DROID etc.) SFX Knowledge Base: connector for ingest DSpace DBPedia Author ID systems (ORCID, ResearchGate) | Feb 5, 2014 1:26 AM |
| 40 | British Library harvest using their custom tool over OAI-PMH Integrate with our CMS and other sites via RSS - we use opensearch to display a feed of work for a particular author or research group. | Feb 5, 2014 1:21 AM |
| 41 | With our CRIS | Feb 5, 2014 12:51 AM |
| 42 | VIVO provides a link within its records to records in DSpace | Feb 4, 2014 7:02 PM |
| 43 | Minisis, for archives management. | Feb 4, 2014 12:41 PM |
| 44 | It doesn't at this time. | Feb 4, 2014 11:05 AM |
| 45 | Would be nice if Omeka could pull from DSpace like it can from Fedora | Feb 4, 2014 10:52 AM |
| 46 | ETD management could be better. We are looking at VIREO but no plans to use now. Ingesting research data a problem. Will likely need to build a sword interface to get custom metadata. | Feb 4, 2014 10:44 AM |
| 47 | Repository should have mechanisms to integrate with digital preservation solutions (DuraCloud, MetaArchive, DPN), and should integrate with Elements and Vivo (as DSpace can). It would be nice if it integrated with SHEPRA/RoMEO via its API. | Feb 4, 2014 10:37 AM |
| 48 | Our DSpace is integrated with Vireo | Feb 4, 2014 10:27 AM |
| 49 | Yes, we are integrated with Ex Libris Primo | Feb 4, 2014 10:13 AM |
| 50 | Symplectic feeds articles to DSpace, but very low use | Feb 4, 2014 9:55 AM |
| 51 | Tematres - To vocabulary control | Feb 4, 2014 9:30 AM |

Page 4, Q12. What other features should DSpace provide?

| | | |
|---|--|-----------------------|
| 1 | perhaps better functionality for archiving web sites | Mar 7, 2014 9:33 AM |
| 2 | Linked Data functionality Configuration files not just for Google Scholar but other search engines whether academic, generic, image, etc. Ability to handle compound objects Global editing and preview in the Admin interface to edit multiple items and/or collections. | Mar 6, 2014 8:14 AM |
| 3 | 1. Plugin for different digital content viewer in the browser without download. 2. Ability to restrict group or individual access to certain collections or whole repository 3. Ability to allow only selected groups or persons access to collections. | Mar 5, 2014 1:56 PM |
| 4 | User interface more friendly and customizable. | Mar 5, 2014 11:37 AM |
| 5 | 1) Facilitate bibliographic citation: - display in the record a bibliographic citation for the item (as seen in bibliographic databases); done on the fly sometimes I believe from field content in the item. - facilitate RIS exportation (EndNote, etc.) 2) Feature that allows emails to be sent to the person submitting a document, once they've submitted and ideally after each step of approval in the workflow. People are used to have an automatically generated email of what they have just done when shopping online, doing other types of transactions online or submitting a request for information on a web site. The confirmation on the web page in DSpace after submission is not sufficient; also, even though we tell students "no news is good news" in the case of thesis submission in DSpace, this is not very reassuring (and not always true). If there could be an automatically generated email at each step ("we confirm your have submitted the following document to this collection..." / then "your submission has been reviewed by faculty / departement and has been approved; publication will occur after your degree has been granted (3 months)", etc.). All that info is on our help pages but people don't read them and in addition they phone because they want to know if THEIR submission was ok. With 1200 theses and dissertations a year, it keeps us busy. :-) 2) Names of collections: make it possible to have different versions of the names depending on the context (i.e different representations of a same object). Example: under the community Faculty of Music, being able to have a collection that simply is called "Theses and dissertations". This is not currently possible since when one wants to submit to DSpace, the list of collections presented in the drop down menu is not hierarchically presented (communities and collections); not having the name of the community in the name of the collection would result in having 50 collections in the drop down menu with the same name ("Theses and dissertations"). This forces us to have very long names for collections. | Mar 5, 2014 8:07 AM |
| 6 | A catalog-like structure which allows for internal relationships between name variants of the same entity. | Mar 5, 2014 7:18 AM |
| 7 | ESPECIALLY: "Relationships between objects (e.g. Author items as Authors of an item rather than textual metadata)" | Mar 5, 2014 7:04 AM |
| 8 | Easy ingest of items via PMID or ISI number; Mendeley button; | Mar 5, 2014 6:47 AM |
| 9 | Re-filiation of hierarchical structure via administrative user interface for use in reorganizations. | Feb 27, 2014 10:43 AM |

Page 4, Q12. What other features should DSpace provide?

| | | |
|----|---|-----------------------|
| 10 | I'm currently working on a grand new feature, but I don't want to talk about before it's working. | Feb 25, 2014 3:47 AM |
| 11 | configurable licencing model integration with standard statistics provider (ga, ...) relationship visible in UI of items (replacedby, ...) consistent metadata schema CP should be really control panel and not only information panel curation for reviewers conform to data protection (EU, ...) typeahead/suggestions in submission workflow MLT of items improve logging of exceptions regular complete reports improve provenance up-to-date UI framework (most of the items had to be implemented by lindat.mff.cuni.cz/repository) | Feb 18, 2014 11:22 PM |
| 12 | Relationship between objects. Space to bundle administrative correspondence or preservation related to items. Re: Format identification and reporting -- use an international registry to identify formats and extend the management of objects (for example PRONOM and the tool FITS) | Feb 18, 2014 5:57 PM |
| 13 | - | Feb 14, 2014 4:54 PM |
| 14 | Should have feature to install very easily and import and export data in Excel/CSV formats without many steps | Feb 13, 2014 7:30 AM |
| 15 | The more that I can do without bugging my tech team, the better. I know my way around most content management systems (Joomla, Drupal, WordPress, Content5, etc). But I don't know how to install and back them up ... I could learn, WordPress is easy enough, but I don't have the time. So, I'd be glad to do some of the tasks that I have to rely on others to do ... (move collections, convert a community to a subcommunity, etc) ... if these were (documented) options in the user interface. | Feb 10, 2014 7:30 AM |
| 16 | - DataSet archiving - Semantic search -Easy integration with a CMS for editing Info/news for Repository/Community/Collections | Feb 10, 2014 5:05 AM |
| 17 | Option for tagging and social media Ability to notify "Author" on use of their deposited materials - Monthly/Quarterly updates - opt in out Way for Administrator to view failed emails and adjust. Easier Administrative reporting of statistics. I'm a new user so some of these features may be available and I am just not aware of them yet. | Feb 5, 2014 8:30 AM |
| 18 | You should just stop developing it. Start fresh. The questions above are all must haves and loads come for free if you just choose another system architecture. | Feb 5, 2014 3:57 AM |
| 19 | Fully support of REST API! perhaps with Oauth authorisation Social Media integration | Feb 5, 2014 1:29 AM |
| 20 | authorized users should be able to create their own communities/collections. users should log in and be able to submit work prior to being authorized (this is a strange workflow that users do not expect give most web-based systems). users should be alerted to their stats, via email. browse by type (articles, data, books, etc.). tools like mendeley can pull metadata from a pdf...so should DSpace. DSpace should federate all instances of DSpace (maybe by country)...like Digital Commons does. | Feb 4, 2014 11:17 AM |
| 21 | The biggest single issue is the REST api, which should be allowed to evolve as it | Feb 4, 2014 10:02 AM |

Page 4, Q12. What other features should DSpace provide?

is put into real use. We expect a number of DSpace features to become essential but 'headless' services over time. The REST api is seen as the start of that journey. The current UI is seen as a Librarian's view of how things should be deposited and we hope to adapt to a more user-oriented view now we can use the api.

22 Asset (item) accounting; i.e., acquisition cost. Our collections are historic publications, currency, statuary (ancient and modern). We really do need to keep track of what something cost and ongoing maintenance costs. Be nice to have a built-in capability rather than adding metadata fields and programing.

Feb 4, 2014 9:48 AM

Page 5, Q13. What does DSpace mean to you? Please choose words that describe the services it provides, and the way you use it to offer services. Please enter any words that come to mind when thinking about DSpace!

| | | |
|----|--|----------------------|
| 1 | Open Access | Mar 7, 2014 2:20 PM |
| 2 | A digital platform to ingest, preserve, and publish collections and to provide a variety of dissemination interfaces. | Mar 7, 2014 12:47 PM |
| 3 | archive for digital material - scholarly record and institutional memory. Part of the mechanism for open access scholarship. | Mar 7, 2014 9:36 AM |
| 4 | Long-term storage. Preservation. Discoverability of holdings. | Mar 7, 2014 5:48 AM |
| 5 | Flexible, simple, robust, secure | Mar 6, 2014 12:28 PM |
| 6 | DSpace in our mind is a digital library that house many different things from scholarly works to digital collections. As a platform we want it to be a robust digital asset management system that not only provides great functionality for the user (interface, searching and browsing, full item metadata records not showing Dublin Core but the display labels like in the submission forms, style and branding) but also the administrator (advanced preservation services (fixity checks, format migration, AIP packaging, bit corruption or loss detection, PREMIS) and management tools (global editing, global deletion, batchupload, ability to query across all collection for quality control checks, ability to create templates within DSpace instead of the input-forms.xml file). Basically our vision is to get as close as we can to a n all-in-one platform. | Mar 6, 2014 8:33 AM |
| 7 | repository metadata access integration | Mar 6, 2014 7:39 AM |
| 8 | Flexible, access control | Mar 6, 2014 6:34 AM |
| 9 | Persistent Warehouse Content Management | Mar 5, 2014 2:00 PM |
| 10 | Community; open access; scholarly communication; connection | Mar 5, 2014 1:10 PM |
| 11 | Awesome. Reliable. | Mar 5, 2014 11:42 AM |
| 12 | repository; open access; scholarly communication; impact | Mar 5, 2014 8:54 AM |
| 13 | Easy to use, relatively simple, not as complex as a catalog Look and feel could also improve, although dont know yet 4.0 version in practice | Mar 5, 2014 7:23 AM |
| 14 | DSpace is becoming a mission critical application for us. We maintain and eclectic mix of collections and through them provide critical services to several programs on our campus. Being able to manage our local instance also raises the profile of the library on campus. It provides us with visibility and people see us as having a useful skill set. Because of our history with DSpace, we were able to convince various academic programs and our University IT folks that it makes sense for the library to manage the Open Journal Systems (OJS) installation. | Mar 5, 2014 7:00 AM |
| 15 | Good platform with lots of features. Good technical community. Just-right level of complexity. | Mar 5, 2014 6:57 AM |
| 16 | Archiving of bitstreams and metadata. Presentation of items views. The OAI-PMH is important for getting our metadata to national and international service providers. | Mar 5, 2014 6:51 AM |

Page 5, Q13. What does DSpace mean to you? Please choose words that describe the services it provides, and the way you use it to offer services. Please enter any words that come to mind when thinking about DSpace!

| | | |
|----|---|-----------------------|
| 17 | data source with great integration options | Mar 5, 2014 6:14 AM |
| 18 | Nice to know that it's always up, and easy to search. | Mar 5, 2014 6:07 AM |
| 19 | Robust (crashes extremely rare); archival strength from our point of view. Too bad it seems that MIT's "Digital Sustainability Lab" is moving away from DSpace as an archival platform: http://libraries.mit.edu/digital-archives/integrating-tools/ | Feb 27, 2014 10:52 AM |
| 20 | great way to locate digital open source and citation information in one place for our collection. | Feb 25, 2014 2:08 PM |
| 21 | Open Access, promoting our research | Feb 25, 2014 12:23 PM |
| 22 | DSpace provides a solid ground to build repositories. It provides a lot of features combined with a open source approach that allows one to add whatever he needs. While doing so it stays maintainable and supports you with a great documentation. | Feb 25, 2014 3:50 AM |
| 23 | I like to think of DSpace as the boring old Hollinger boxes that our archives are stored in. That is great for management and on-site access. Then, we can also have 'exhibits' via CONTENTdm or Omeka that give context and information as well as the items themselves. | Feb 24, 2014 1:35 PM |
| 24 | The version we're using (1.7) is simple and robust. | Feb 19, 2014 1:51 PM |
| 25 | Essential. Research-oriented. | Feb 19, 2014 1:57 AM |
| 26 | DSpace is an important platform supporting our Open Access strategies. | Feb 19, 2014 1:30 AM |
| 27 | repository | Feb 18, 2014 11:24 PM |
| 28 | DSpace provides a straight forward platform to manage and provide access to research outputs. | Feb 18, 2014 6:00 PM |
| 29 | A digital library platform used by an impressive number of institutions all around the world | Feb 17, 2014 6:43 AM |
| 30 | Visibility- Free - Knowledge | Feb 14, 2014 4:56 PM |
| 31 | DSpace highly flexible in terms of content management and deployment, versatile, standards-based, robust and finally user friendly in terms of content discovery | Feb 13, 2014 7:30 AM |
| 32 | persistent URLs, Open Access, preservation, maximizing research visibility, | Feb 12, 2014 3:23 PM |
| 33 | DSpace has been a stable and reliable platform for our institutional repository since 2006. It lacks a bit in terms of a user experience but essentially it provides everything we need. | Feb 11, 2014 2:13 PM |
| 34 | Dspace offers a very stable service for housing some of our digital collections (eg: exam papers, theses, working papers and some datasets). Dspace has a community of users which makes it easier to troubleshoot problems and learn from other users experiences. We use Dspace to share our thesis collection with | Feb 10, 2014 12:02 PM |

Page 5, Q13. What does DSpace mean to you? Please choose words that describe the services it provides, and the way you use it to offer services. Please enter any words that come to mind when thinking about DSpace!

| | | |
|----|---|----------------------|
| | a national aggregator and ingest exams papers into our discovery service. | |
| 35 | open, out of the box, preservation, increased access | Feb 10, 2014 7:45 AM |
| 36 | DSpace means our repository. | Feb 10, 2014 7:31 AM |
| 37 | Dissemination | Feb 10, 2014 5:06 AM |
| 38 | Robust platform that allows for customizations; centralized repository of unique and influential institutional research; discovery tool for internal/external researchers, students; network for researchers; research management tool; platform for enhancing global reputation of the university; recruitment tool; publishing platform | Feb 6, 2014 11:06 AM |
| 39 | Fedora | Feb 6, 2014 6:18 AM |
| 40 | Preservation Access Easy to use Stable and realible | Feb 5, 2014 11:53 PM |
| 41 | Trusted, supported, community, longevity | Feb 5, 2014 7:30 PM |
| 42 | Open Source Open Access Better dissemination of institutional knowledge and output | Feb 5, 2014 8:32 AM |
| 43 | We use it to showcase our digital collections. Works well for collections with one type of material, e.g. photograph collections. | Feb 5, 2014 4:03 AM |
| 44 | hate, frustration, insanely stupid metadata handling, inefficiency | Feb 5, 2014 3:58 AM |
| 45 | DSpace has been great for our institutional repository - thanks to all involved. | Feb 5, 2014 3:02 AM |
| 46 | Complicated | Feb 5, 2014 2:30 AM |
| 47 | DSpace is central in our repository architecture. We use it not only for our institutional repository, but for the archiving and preservation of digitized books, maps, educational material and annotations of special collections as well. Also, it play a vital role in making content harvestable by machines (service providers). | Feb 5, 2014 1:38 AM |
| 48 | An digital archive which I can control our digital collections. It's too a great window open to the world. | Feb 5, 2014 1:03 AM |
| 49 | It has evolved from being my university's institutional repository --and therefore the "public face" of its research outputs-- to more of a back-end function, with VIVO now providing a more holistic view of researchers and their outputs. | Feb 4, 2014 7:09 PM |
| 50 | A professional, purpose built yet flexible repository for scholarly information | Feb 4, 2014 12:44 PM |
| 51 | infrastructure, lots of developer support | Feb 4, 2014 11:22 AM |
| 52 | DSpace is about easy access to our repository (digital collections and scholarly work). It allows us to showcase our materials in one central location in an easy manner--we don't have to do a ton of development to get what we want out of the software. | Feb 4, 2014 10:57 AM |

Page 5, Q13. What does DSpace mean to you? Please choose words that describe the services it provides, and the way you use it to offer services. Please enter any words that come to mind when thinking about DSpace!

| | | |
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| 53 | I've worked at two institutions that have used DSpace for their IR service and the software makes it easy to create a platform to manage digital objects. I know the software very, very well! | Feb 4, 2014 10:55 AM |
| 54 | efficient way to disseminate scholarship globally | Feb 4, 2014 10:49 AM |
| 55 | availability simplicity security | Feb 4, 2014 10:41 AM |
| 56 | We market DSpace as an online archive. It's a place for users to share their work, get persistent URLs they can use, and have preservation of those digital objects handled by the library. | Feb 4, 2014 10:33 AM |
| 57 | Facility to users during submission of itens of collection. | Feb 4, 2014 10:31 AM |
| 58 | DSpace is the Librarians view of how digital objects should be looked after. While some of the values are shared with end users, few are delighted by the user experience. When, how and which metadata gets populated should be subject to ongoing review and experimentation. | Feb 4, 2014 10:05 AM |
| 59 | Access, safety, persistent, preservation, | Feb 4, 2014 9:56 AM |
| 60 | Reliable. Capable. Customizable. | Feb 4, 2014 9:50 AM |

Page 5, Q14. What is your biggest pain point in using DSpace?

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| 1 | It's relatively complex to install, customize, and manage. Improvements here would lower the total cost of ownership. | Mar 7, 2014 2:20 PM |
| 2 | From a features standpoint, DSpace has been ill suited to hierarchical content. From a technical standpoint, the software has been bug-prone. | Mar 7, 2014 12:47 PM |
| 3 | maybe that the whole system feels like 2002 rather than 2014. | Mar 7, 2014 9:36 AM |
| 4 | We have limited (external) IT support; the more features we can get into the UI, the better. e.g. field visibility during submission/workflow and publication type based submission forms | Mar 7, 2014 8:33 AM |
| 5 | Upgrading. | Mar 7, 2014 5:48 AM |
| 6 | Non-native deposit form (SWORD) that cannot accept special characters (i.e. subscripts, scientific formula etc.). | Mar 6, 2014 12:28 PM |
| 7 | Not able to handle compound objects No built-in media for viewing documents, video, and listening to audio No advanced preservation services (ability to capture administrative metadata using PREMIS, format migration, bit corruption or loss detection to name a few) No way to create metadata templates within DSpace and not the input-forms.xml file | Mar 6, 2014 8:33 AM |
| 8 | Lack of bulk import features via the UI | Mar 6, 2014 7:39 AM |
| 9 | Unable to create input forms or batch load records through user interface | Mar 6, 2014 6:34 AM |
| 10 | Content Management Branding Content Restricting access to collections by default | Mar 5, 2014 2:00 PM |
| 11 | Search function | Mar 5, 2014 1:10 PM |
| 12 | Batch uploading | Mar 5, 2014 11:42 AM |
| 13 | I would say marketing DSpace's user interface is our biggest pain point. With faculty, especially, it's near-impossible for us to compete with commercial services like Academia.edu, in terms of easy uploads and submissions, and the value proposition is pretty poor for them--we can make some statistics available at the item view, but we can't create pretty summaries of all their articles within our community unless we pull that data and generate it for them (which we do, and it is a significant manual effort). | Mar 5, 2014 7:34 AM |
| 14 | On and off performance and time-out problems and authentication oddities. The fact that you need to log in every time you wish to upload something. The lack of solution as yet to integrate VIVO-like templates for authors and linking them to works and CRIS. The lack of complex advanced search options. | Mar 5, 2014 7:23 AM |
| 15 | It's difficult to upgrade: we have to pay to have our site upgraded. We are always concerned about losing stats and and theme customizations and we are always very concerned about how each version plays with Oracle. Also, DSpace is somewhat of a silo. I wish there were relatively easy ways for faculty and staff to pull information from DSpace into their web applications. | Mar 5, 2014 7:00 AM |
| 16 | It takes a good deal of work to leverage all of the features that are available. | Mar 5, 2014 6:57 AM |

Page 5, Q14. What is your biggest pain point in using DSpace?

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| 17 | Batch editing. We now do most of it through custom scripts that work directly on the database. When another system wants to update an item (as happens in synchronizing with Pure), we lose all our edits and have to run those scripts again. | Mar 5, 2014 6:51 AM |
| 18 | Authority control, duplicate items (very hard to identify) | Mar 5, 2014 6:48 AM |
| 19 | Ingesting content into DSpace is not intuitive and it can be devilishly hard to find materials through the search interface out-of-the-box | Mar 5, 2014 6:29 AM |
| 20 | long build and deploy time | Mar 5, 2014 6:14 AM |
| 21 | end user user interface and too simple object representation and display | Mar 5, 2014 6:10 AM |
| 22 | Customizing the look and feel. It is WAY too difficult. We had to write our own Newspaper presentation product but would have rather used DSpace if we could have. | Mar 5, 2014 6:07 AM |
| 23 | Lack of a robust API for querying the repository, retrieving appropriate data and building robust reports. Lack of better metadata normalization tools. Lack of authority handling for individuals and organizations. Enforced hierarchical structure for Communities/Sub-communities/Collections does not readily map to the ways that research organizations within a research and teaching institution are organized and collaborate. Thus, the way that DSpace needs to manage content internally may not be the best model for presenting the content to end-users. | Feb 28, 2014 2:09 PM |
| 24 | Granular embargo and the management of access authorization (this has ALWAYS been a pain point, particularly when object behavior has changed with changes to this part of the system). | Feb 27, 2014 10:52 AM |
| 25 | My biggest pain point, with difference, is making it work properly. I don't usually have problems with my production instances. Maybe because, once they are working, I only do small changes and only from time to time. The real problem I have is with testing instances. Setting up a new DSpace instance involves lots of steps, which is very error prone. Also, once it's working, it is very easy to break. Some examples of problems include: - forgetting the ROOT link in Tomcat's webapp folder - wrong permissions in directories or PostgreSQL tables. - statistics not working - lots of unchecked error conditions - indexing problems Some of them are relatively easy to spot and fix. Others take too much time, and sometimes, the only solution that works is installing from scratch. The second point would be the user interface. In one hand, the problems derived from having two user interfaces (JSPUI and XMLUI), each with different functionalities implemented. Plus multiple themes for XMLUI. I see it as a big waste of developer resources. Furthermore, XMLUI is difficult to understand. And, while some things are easy to customise, some others are unnecessary difficult. The last point would be the configuration. There are too much options and files, and sometimes it's difficult to know which backend/functionality is affected by a configuration file or option. For example, if I remember correctly, config/crosswalks/QDC.properties used to affect ingestion/dissemination as well as export/harvest in OAI. But now, OAI is configured through XSLs in dspace/config/crosswalks/oai/metadataFormats/. Do they affect the exporting of items through OAI or also the harvesting? | Feb 26, 2014 4:00 AM |

Page 5, Q14. What is your biggest pain point in using DSpace?

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| 26 | My biggest pain point is that I am an IR manager but not technology support for the IR and the communication between us is difficult. The more that can be done on a user end level the better. | Feb 25, 2014 3:55 PM |
| 27 | clunky interface | Feb 25, 2014 2:08 PM |
| 28 | Usability. I can't take care of materials I can't get, and I can't get materials because people would rather jump off a twenty-story building than use DSpace -- and that includes me some days! Third-party licensing (where the person who deposits the item is NOT the person who should click through the license) is also a major pain point. I worked one place where I had to get license sign-offs ON PAPER. This is dumb and should be unnecessary! | Feb 25, 2014 12:47 PM |
| 29 | Inability to customise simple features as a non-techy (ie from the admin interface) | Feb 25, 2014 12:23 PM |
| 30 | The mixture of maven and ant and the long time maven needs to build DSpace. | Feb 25, 2014 3:50 AM |
| 31 | Not enough hierarchies to handle archival collections (it's built for monographs). Template is also built for monographs, hard to explain to our stakeholders why we need other metadata, search/discover tools, etc. And hard to change the template! | Feb 24, 2014 1:35 PM |
| 32 | User interface leaves something to be desired. | Feb 19, 2014 1:51 PM |
| 33 | No name authorisation so end up with various versions of the same name - would be useful to be alerted to the fact that the name exists or to be offered the opportunity to select from the names already in our DSpace. | Feb 19, 2014 1:57 AM |
| 34 | Lacking flexibility in terms of metadata management. | Feb 19, 2014 1:30 AM |
| 35 | DSpace is usable at the beginning, as time goes by there are quite a few. | Feb 18, 2014 11:24 PM |
| 36 | Some aspects of how DSpace was developed makes it hard to develop it for certain needs, which would be helped if we could use different features using plugins. These are the main reasons we are using Omeka for collection material and plan to use Islandora/Fedora Commons for preservation. How Embargoes in recent versions have been set prevents us using the standard DSpace to manage these, which requires us to make significant alterations. | Feb 18, 2014 6:00 PM |
| 37 | User administration, who has access to what in Dspace | Feb 17, 2014 6:43 AM |
| 38 | Uploading large files (>1Gb) | Feb 17, 2014 2:09 AM |
| 39 | - | Feb 14, 2014 4:56 PM |
| 40 | Installation in Linux OS | Feb 13, 2014 7:30 AM |
| 41 | complex authorization policies at community, item and bitstream levels | Feb 12, 2014 3:23 PM |
| 42 | It is not a compelling user experience. | Feb 11, 2014 2:13 PM |
| 43 | Customising Dspace (changing themes and customising xml forms) requires access to the applications code. For staff without technical skills this is beyond | Feb 10, 2014 12:02 PM |

Page 5, Q14. What is your biggest pain point in using DSpace?

| | | |
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| | their ability. If it were possible to do more through the web interface that would be great. | |
| 44 | inability to easily alter hierarchical structure. once you submit to a given hierarchy (community, subcommunity, collection) it's difficult to alter, move item to a new collection. | Feb 10, 2014 7:45 AM |
| 45 | Trying to get the tech team to make the upgrades and troubleshoot the bugs. The stats, for example, are never accurate. | Feb 10, 2014 7:31 AM |
| 46 | Configuring all the administrative components with many .cfg xml external files: a WebGui with all administrative parameters will be nice | Feb 10, 2014 5:06 AM |
| 47 | DSpace was initially chosen, in part, because of its robustness but it seems that this robustness has come at the cost of rigidity that makes it increasingly challenging for us to meet our changing needs, and those of our users. We have limited access to minimal in-house expertise and rely on paid development services for everything else which means that nearly every customization/configuration is costly, time-consuming and requires endless discussion, consultation, testing, delays and complicates future upgrades. It is incredibly frustrating as a person with no programming experience or knowledge who is responsible for helping people use the repository to be wholly dependent on limited access to those with programming expertise for even the simplest of changes such as the fields which display in a submission form, for example. In some cases, programmatic-based decisions create subsequent usability issues for which I have to create endless workarounds and documentation to help users and partners cope with an unintuitive UI and complicated workflows. It seems that customizations now serve to only further complicate the system rather than provide any flexibility or enhanced usability which leads our senior administrators, systems librarian, IT managers and liaison librarians to wonder why we are using a system that we are so furiously trying to bend into a shape which only partially suits our needs. All of the above means that I am spending more and more time dealing with DSpace-related issues for which I am not technically well-suited and less and less time doing advocacy, recruitment, and other service related projects to help increase uptake among our researchers and, in turn, improve resourcing. We need a platform that is more intuitive for our users and for those responsible for promoting and managing its services. | Feb 6, 2014 11:06 AM |
| 48 | Complexity | Feb 6, 2014 6:18 AM |
| 49 | None | Feb 5, 2014 11:53 PM |
| 50 | Persistent identifiers are only at the item level. It would be good great if this could be at the bitstream level | Feb 5, 2014 7:30 PM |
| 51 | There are some metadata management tasks that I would prefer were not on the systems level. For example, I would like to be able to "see" what elements are being used across collections through an administrative interface and not necessarily at the systems level. | Feb 5, 2014 9:15 AM |
| 52 | Embargo features Custom submission pages for different communities/collections - my next big step Authority control of names and subject options for submissions. Setting up external connections - SWORDv2, | Feb 5, 2014 8:32 AM |

Page 5, Q14. What is your biggest pain point in using DSpace?

| OAI | | |
|-----|---|----------------------|
| 53 | Struggle with description of complex collections containing more than one type of material. | Feb 5, 2014 4:03 AM |
| 54 | hate, frustration, insanely stupid metadata handling, inefficiency | Feb 5, 2014 3:58 AM |
| 55 | The missing CRIS entities - add research to DSpace but can't add researcher profile or related. Know about http://cineca.github.io/dspace-cris/index.html but be useful if this was available otb. | Feb 5, 2014 3:02 AM |
| 56 | XSLT to templates | Feb 5, 2014 2:30 AM |
| 57 | 1. It does not provide proper preservation functionality! 2. You can not describe content properly (metadata) on a Bitstream level! | Feb 5, 2014 1:38 AM |
| 58 | If our digital collection grows, DSpace will be able to manage it?. The thecnical support is not enough. | Feb 5, 2014 1:03 AM |
| 59 | Statistics | Feb 4, 2014 7:09 PM |
| 60 | Maintaining and administering workflow management, | Feb 4, 2014 12:44 PM |
| 61 | Statistics- cant seem to get what I want - need to ask the developer to run reports. Not very visually pleasing or interactive - most dspace instances i have seen look "dead". Would be nice to be able to pick nicer themes for the user interface. | Feb 4, 2014 12:35 PM |
| 62 | users dont like uploading to it. too hard, too many steps. We are always trying to find a way around it...so they dont have to use it. For example, currently we a user logs-in, DSpace send us (admins) an email, we reply with "what do you want to do," they respond "I want to do this," we create a new collection, assign them permissions...and finally email them to say: you are ready to go! Inevitably...they have lost interest, moved on, and do not upload a thing. Instead...we need them to give us their "thing" and sign a deposit agreement. We do this using a google form that authenticates with shib and they email us the file. DSpace should make this process easy...like posting to YouTube. | Feb 4, 2014 11:22 AM |
| 63 | The embargo feature | Feb 4, 2014 11:14 AM |
| 64 | Batch ingesting--we allow our departments to upload but they cannot batch upload. As such we have to have the files and metadata sent to us and do it. Batch uploading on the user interface would be an excellent addition! | Feb 4, 2014 10:57 AM |
| 65 | Not being able to upload a spreadsheet containing metadata and links to files on a web server to batch upload records and their associated files. Not being able to robustly manage complex digital objects such as scientific datasets. | Feb 4, 2014 10:55 AM |
| 66 | searching doesn't seem clean maybe need to reindex | Feb 4, 2014 10:49 AM |
| 67 | Lack of/poor versioning. No data integrity/allows metadata mutability -- it does not log changes to metadata, which creates problems when you want to use the metadata in other systems. | Feb 4, 2014 10:41 AM |

Page 5, Q14. What is your biggest pain point in using DSpace?

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| 68 | No one wants to use the submission process. Departments all around campus are pressed for staff and no one can spare someone to do the data entry required to get items into DSpace. An easier batch uploading process (through the user interface) or an extremely streamlined submission process would be very helpful. | Feb 4, 2014 10:33 AM |
| 69 | - delay during the submission of exchanging forms; - bad interface presentation (need CSS); - other detached typology from the communities and subcommunities; - statistics monitoring including data types, time, reports with access available to communities insert css | Feb 4, 2014 10:31 AM |
| 70 | User apathy and user experience | Feb 4, 2014 10:05 AM |
| 71 | cannot batch download; doesn't handle large datasets very well (browser will time out in either upload or download); batch ingest function requires command line scripts; theming is not easy to do; doesn't handle restricted items/collections very well; assigning access restrictions is clunky; cannot hide collections very easily; cannot hide specific metadata/collection metadata from webcrawlers; doesn't handle images very well (we've gotten multiple requests for a light-box type feature for images); | Feb 4, 2014 9:56 AM |
| 72 | The need to write somewhat complex software to accomplish relatively simple tasks. | Feb 4, 2014 9:50 AM |
| 73 | Users do not like submitting items. The UI has problems that keep coming up in usability tests - for example two search boxes on the home page. The UI needs to be simplified and streamlined (e.g., one search box, no facets on the home page, etc.) | Feb 4, 2014 9:26 AM |