User research, usability, user stories, analytics

This page is meant to be a space for gathering user research, usability, and user stories that have been discussed during the Discovery Affinity Group calls or are relevant references or resources. This space can also contain references to analytics-related work.

- User studies conducted at institutions and/or as part of grant(s)
  - LD4P2
    - User interviews (mix of researchers/faculty) (Astrid Usong)
    - Knowledge Panel Guerilla testing and results (focusing on students) (Astrid and Ally)
    - SearchWorks LD (Stanford) Guerilla testing and results (Astrid)
    - KPAOW Mockup Usability Results . A big thank you to Evelyn Hudson, Library Research Assistant
      - BAM! (browsing) Mockup evaluations (Astrid Usong, Huda Khan and Filip)
  - Harvard
    - General Personas and Journey Mapping
    - Presentation by Amy Deschenes, Head of UX and Digital Accessibility (Shared by Claire DeMarco)
  - University of Chicago analyses (David Bietila)
    - Discovery Workflows Study Script 2019
    - User research results (presented 1/21/20)
- Institutional UX pages which include reports/descriptions of approach
  - NC State University Libraries UX project reports
    - Tiny Cafe
  - User experience at University of Houston libraries
  - Duke University usability reports
- References and lists
  - Usability articles reviewed at the beginning of LD4P2
  - Dan Scott's Zotero library list: https://www.zotero.org/groups/2418820/knowledge_panels/library
  - IIIF Discovery for Humans user research list (currently a circular reference but relevant)
  - Lighting the Way forum Zotero group (focused on archival but may include discovery references)
- Discovery Affinity Group meetings referring to usability/user research topics
  - 2019-04-02 What do we know about our users and how does that help with enhancing discovery?
  - 2019-04-16 User stories (continued) and let's talk about data / Recording
  - 2019-04-30 User evaluation results and walking through data examples / Recording
  - 2019-05-14 User feedback on knowledge panels, demo of enhancements and recap of LD4 conference discovery discussions / Recording
  - 2020-01-21 Usability/user research / Recording