

User FAQ

This page addresses the most commonly-asked questions about DSpace. See also the [TechnicalFAQ](#) page for answers to technical questions about DSpace.

1 [About DSpace](#)

- 1.1 [What is DSpace?](#)
- 1.2 [Who can join the DSpace Community?](#)
- 1.3 [Who built DSpace?](#)
- 1.4 [Who manages DSpace?](#)
- 1.5 [How is DSpace different from other digital repositories?](#)
- 1.6 [Does the DSpace project have a supporting organization?](#)

2 [Open Source](#)

- 2.1 [Is DSpace free?](#)
- 2.2 [Who can download the software?](#)
- 2.3 [Where can I download the DSpace open-source software?](#)
- 2.4 [Can I change the DSpace system?](#)
- 2.5 [Where can I learn more about Open Source?](#)

3 [Functionality](#)

- 3.1 [What kind of content does DSpace support?](#)
- 3.2 [What are DSpace Communities and Collections?](#)
- 3.3 [Can I export my digital material out of DSpace?](#)
- 3.4 [Can I import content into DSpace in batch mode?](#)
- 3.5 [Will DSpace interoperate with other systems running at my organization?](#)
- 3.6 [What sort of persistent identifiers does DSpace use?](#)
- 3.7 [How does DSpace preserve digital material?](#)

4 [Technical](#)

- 4.1 [Where can I find DSpace technical documentation?](#)
- 4.2 [I've installed DSpace and I have questions/problems/comments. What should I do?](#)
- 4.3 [I've found a bug in the software. How do I report it?](#)
- 4.4 [Who provides technical support for the DSpace software platform?](#)
- 4.5 [What sort of hardware does DSpace require? What about sizing the server? How much disk space do I need?](#)
- 4.6 [How much time does it take to set up a DSpace installation?](#)
- 4.7 [How much maintenance does a DSpace instance require?](#)
- 4.8 [Can anyone help me to setup or install DSpace?](#)

5 [Metadata](#)

- 5.1 [What is Metadata?](#)
- 5.2 [What metadata standards does DSpace support? Can I create metadata using the \[SCORM or VRA or FGDC or MARC or myOwnSchema\]?](#)
- 5.3 [Does DSpace support OAI?](#)

6 [Building a DSpace Service](#)

- 6.1 [Where can I find information on how to build a DSpace service?](#)
- 6.2 [Is there a list of live DSpace services?](#)
- 6.3 [Is there a list of DSpace Service Providers?](#)
- 6.4 [Do I have to name my service "DSpace"?](#)
- 6.5 [What kinds of DSpace services are other institutions building?](#)
- 6.6 [Where can I find information on Digital Preservation?](#)

7 [For More Information](#)

About DSpace

What is DSpace?

A groundbreaking **digital repository system**, DSpace captures, stores, indexes, preserves and redistributes an organization's research material in digital formats. Research institutions worldwide use DSpace for a variety of digital archiving needs - from institutional repositories (IRs) to learning object repositories or electronic records management, and more. DSpace is freely available as open source software you can customize and extend. An active community of developers, researchers and users worldwide contribute their expertise to the DSpace Community.

Who can join the DSpace Community?

Anyone who uses DSpace can get involved, in a number of different ways: programming, defining feature requirements, writing documentation, testing new features, sharing your design or marketing expertise. Get involved by [joining the DSpace mailing lists](#), [adding your projects](#), experiences, and comments to the [DSpace Wiki](#), and collaborating with other DSpace community members.

Who built DSpace?

The MIT Libraries and Hewlett-Packard (HP) originally developed DSpace 1.0. But, it quickly became a collaborative project from institutions around the world. These days, it's built/maintained primarily by volunteers, under the support of [Lyrasis](#). The system is now freely available to research institutions world-wide as an open source system that can be customized and extended.

Who manages DSpace?

DSpace is freely available as open source software. The DSpace Community manages the code base and releases new versions of the software. An active community of developers, researchers and users worldwide contribute their expertise to the DSpace Community.

See also [Does the DSpace project have a supporting organization?](#)

How is DSpace different from other digital repositories?

DSpace is the first digital repository to address the myriad issues inherent in a multi-disciplinary archive, including:

- Differing policies, practices and cultures established by individual disciplines
- The variety of digital formats produced in today's multi-media research environments
- The complexity of metadata standards needed to accommodate and maintain access to the digital formats supported by the system.

DSpace is designed with a flexible storage and retrieval architecture adaptable to a multitude of data formats and distinct research disciplines, known as "communities." Each community has its own customized user portal that can use the community's own practices and terminology.

Does the DSpace project have a supporting organization?

The success of any open-source project lies with the community contributing its collective energy, knowledge, enthusiasm, and effort. DSpace is developed and supported by the user community, with the help and guidance of [Lyrasis](#).

For a brief history of DSpace project support, see our [NOTICE in the codebase](#).

Open Source

Is DSpace free?

Yes. The DSpace system is freely available as open-source software (see locations below), under the terms of the [BSD distribution license](#). We have also tried to find good open-source tools to package with the DSpace application, all freely available under an open-source license (although not all the same license as the one for DSpace itself), so that you get a complete system along with the part that we created.

Who can download the software?

Open-source systems like DSpace are available for anyone to download and run at any type of institution, organization, or company (or even just an individual). Users are also allowed to modify DSpace to meet an organization's specific needs. The [BSD distribution license](#) describes its specific terms of use.

DSpace is freely available as open-source software from [GitHub](#). For more information on the most recent release of the software see the [Releases](#).

Where can I download the DSpace open-source software?

DSpace is freely available as open-source software from [GitHub](#). If you are familiar with Git, you can also download the latest code via our [GitHub Code Repository](#).

Can I change the DSpace system?

Yes, you can customize and extend the system to suit your organization's needs. DSpace was designed to make adapting it for individual organizations as easy as possible. See the [section on how to contribute](#) on the DSpace Wiki for information on submitting code changes to DSpace. Each application is different, but most organizations need to customize the authentication system, for example, to work with existing systems. Some organizations may want to substitute the open-source tools supplied with DSpace with different ones (for example, replacing PostgreSQL with MySQL or Oracle).

Where can I learn more about Open Source?

O'Reilly & Associates has a very helpful web site devoted to open source: <http://opensource.oreilly.com/>.

Functionality

What kind of content does DSpace support?

DSpace accepts all manner of digital formats. Some examples of items that DSpace can accommodate are:

- Documents, such as articles, preprints, working papers, technical reports, conference papers
- Books

- Theses
- Data sets
- Computer programs
- Visualizations, simulations, and other models
- Multimedia publications
- Administrative records
- Published books
- Overlay journals
- Bibliographic datasets
- Images
- Audio files
- Video files
- e-formatted digital library collections
- Learning objects
- Web pages

What are DSpace Communities and Collections?

Each DSpace service is comprised of **Communities** – groups that contribute content to DSpace – and Communities in turn each have **Collections**, which contain the content items, or files. In a university environment, for example, **Communities** might be departments, labs, research centers, schools, or some other administrative unit within an institution. Communities determine their own content guidelines and decide who has access to the community's contributions. An administrator on the DSpace team, usually the DSpace User Support Manager, works with the head of a community to set up workflows for content to be approved, edited, tagged with metadata, etc. **Collections** belong to a community or multiple communities (for example, research collaborations between two communities may result in a shared collection) and house the individual content items and files.

Can I export my digital material out of DSpace?

Yes. Currently DSpace has a Item Exporter which supports exporting digital content, along with its metadata, in a simple XML-encoded file format (where each item is exported into a separate directory). See the "Item Importer and Exporter" section of the DSpace Documentation's System Administration chapter for more details.

There are also basic packagers which allow exporting using the [METS standard](#). For more information on these, see the "Package Importer and Exporter" section of the DSpace Documentation's System Administration chapter (see above link).

References:

- [Exporting Content and Metadata](#) (DSpace 7.x)

Can I import content into DSpace in batch mode?

Yes. Currently DSpace supports importing content in batch using a variety of options:

1. **DSpace Item Importer** - Can import content in batch if it matches the "DSpace Simple Archive Format", which is the format generated by the DSpace Item Exporter
 - See the [Importing and Exporting Items via Simple Archive Format](#) Item Importer and Exporter section of the DSpace Documentation's System Administration chapter for more details.
 - Also see [DSpace Batch Importer Overview](#) (blog post by Dorothea Salo).
2. **Batch Editing Tool** - allows you to import new metadata-only items (not bitstreams) (DSpace 1.6.0 and above).
 - See the [Batch Metadata Editing](#) section of the DSpace Documentation's System Administration chapter for more details.
3. **Community and Collection Structure Importer**- Allows you to import an entire Community/Collection hierarchy given an XML file.
 - See the [Importing Community and Collection Hierarchy](#) section of the DSpace Documentation's System Administration chapter for more details.
4. **DSpace Packagers** - Packagers exist which support importing METS documents provided they are in the DSpace METS SIP (Submission Information Package) format.
 - See the [Importing and Exporting Content via Packages](#) section of the DSpace Documentation's System Administration chapter for more details.
 - A prominent package format in DSpace is **AIP** which can hold and restore any part of the content including a community/collection, items, rights and epersons. See [AIP Backup and Restore](#).
5. **DSpace SWORD Interface** - DSpace comes with its own SWORD Server (the 'sword' webapp), which allows any SWORD client to submit documents electronically to DSpace.
 - The [SWORDv2 Server](#), [SWORDv1 Server](#), [SWORDv1 Client](#) provide details on the DSpace implementation.
 - See the [SWORD website](#) for more details on the protocol and available SWORD clients.

References:

- [Ingesting Content and Metadata](#) (DSpace 7.x)

Will DSpace interoperate with other systems running at my organization?

Yes, as of DSpace 7.x, we have a full featured [REST API](#) which can be used to access any of the data withing DSpace. You can use any programming language to access this API and integrate with other systems>

What sort of persistent identifiers does DSpace use?

DSpace requires that a persistent identifier is assigned to each digital object (Item, Collection, Community). Because the developers wanted a solution which will work for a very long time, the identifier system had to be independent of any underlying network protocols, such as HTTP.

DSpace uses the [Handle System](#) from [CNRI \(Corporation for National Research Initiatives\)](#) as the persistent identifier for each digital object. Handles are resolved to actual URLs via a resolution service. The Handle resolver is an open-source system. Handles in DSpace (and elsewhere) are currently implemented as HTTP URIs, but can also be modified to work with future protocols. The Handle system is also able to support existing bibliographic identifiers such as ISBN or ISSN.

In the current version of DSpace, Handles are used as internal identifiers. By default, DSpace utilizes a 'dummy' (non-external) Handle prefix of '123456789' when assigning Handles to new objects. If an organization wishes to obtain a valid Handle prefix (which can be resolved from external locations), one can be purchased from the [Handle System site](#) for a small annual service fee.

It should be noted that if an organization has a policy requiring the use of another persistent identifier system, it is possible to use it as the public or external persistent identifier to the resource. In such a case, the public identifier - for instance, a URN - could resolve to a DSpace-generated page which contains metadata about the resource - including the Handle-based persistent link to the resource itself.

Future versions of DSpace may support multiple internal persistent identifiers. However, this work is still under investigation, and we are looking for developers and institutions willing to volunteer to help with this project.

How does DSpace preserve digital material?

DSpace itself does not guarantee the preservation of your digital materials. However, DSpace software is suited to play a central role in your overall digital preservation strategy. Keep in mind that your local digital preservation strategy should likely include a backup/restore plan, along with virus checking, etc.

DSpace allows you to identify two levels of digital preservation: bit preservation, and functional preservation. Bit preservation ensures that a file remains exactly the same over time - not a single bit is changed - while the physical media evolve around it. Functional preservation goes further: the file *does* change over time so that the material continues to be immediately usable in the same way it was originally while the digital formats (and physical media) evolve over time. Some file formats can be functionally preserved using straightforward format migration, such as TIFF images or XML documents. Other formats are proprietary, or for other reasons are much harder to preserve functionally. No one can predict the formats all users will choose for their research material. They use the best tools for their purposes, and research institutions will get whatever formats those tools produce. For this reason, DSpace allows you to choose three levels of preservation for a given format: supported, known, or unsupported.

- **Supported** formats are those you feel you can functionally preserve using either format migration or emulation techniques. Examples include TIFF, SGML, XML, AIFF, and PDF.
- **Known** formats are those that you can't promise to preserve, such as proprietary or binary formats, but which are so popular that third party migration tools will likely emerge to help with format migration. Examples include Microsoft Word and Powerpoint, Lotus 1-2-3, and WordPerfect.
- **Unsupported** formats are those that you don't know enough about to do any sort of functional preservation. This would include some proprietary formats or a one-of-a-kind software program.

It is important to note that, although DSpace provides some default values for Supported, Known and Unknown formats, your institution should determine the appropriate values based on your local preservation strategy.

DSpace also provides other tools to help you to meet your preservation goals:

- **Checksum Checker**- This tool can be scheduled to perform a full fixity (checksum) check of all (or some) content files stored in your DSpace instance.
 - For more information on the Checksum Checker, see the "Checksum Checker" section of the DSpace Documentation's System Administration chapter

References:

- [System Administration](#) (DSpace 7.x)

Technical

Where can I find DSpace technical documentation?

You can find DSpace system documentation on the [DSpace.org website](#) or on the [DSpace Resources wiki page](#).

I've installed DSpace and I have questions/problems/comments. What should I do?

The DSpace Community of developers support one another and exchange ideas and solutions on the DSpace mailing lists. Before you post a question or problem, check to see if your question has been answered already.

- [Troubleshoot an error](#) - locate the underlying error message
- Start by searching the [DSpace-Tech mailing list archives](#).
- [Support](#) - Other support options available based on the type of error.

I've found a bug in the software. How do I report it?

You can report bugs and suggest enhancements through GitHub Issues:

- Frontend (User Interface) issues: <https://github.com/DSpace/dspace-angular/issues>
- Backend (REST API) issues: <https://github.com/DSpace/DSpace/issues>

(If you aren't sure where to report the issue, just choose either. We can move the ticket to the proper location later if we need to do so)

Bugs will be fixed as soon as possible, within the limits of the DSpace team's technical support resources. The team considers all enhancements, and if an enhancement is accepted, adds it to the enhancement list for development as time and resources allow. Of course, any users working with the open-source code are welcome to fix a bug or make an improvement to the system. See our [DSpace Contribution Guidelines](#) to learn how.

Who provides technical support for the DSpace software platform?

DSpace has a very active [community of developers](#) which contribute expertise and support through the [DSpace-Tech mailing list](#), and the [DSpace wiki](#). To work with the DSpace system you'll need local technical resources (hardware, technical experts, and so on) to really take advantage of the system. The DSpace web site offers [technical documentation](#), and you can join the [DSpace-Tech mailing list](#), to ask questions or post solutions.

See also our [New Developers Hub](#)

In case you require professional assistance, consult one of the [Registered DSpace Service Providers](#).

What sort of hardware does DSpace require? What about sizing the server? How much disk space do I need?

DSpace is written in Java, it will therefore run on any Operating System (Linux, Windows, Mac OSX). DSpace is built on top of free, open-source tools, such as the Apache Web server, the Tomcat Servlet engine, and the PostgreSQL relational database system.

See [Performance Tuning DSpace](#)

How much time does it take to set up a DSpace installation?

A person familiar with installing Java and database based open source applications should be able to complete a prototype DSpace installation in a few hours to a day. After this experience, and an additional day to a week of exploring the software, a production installation should also take about a day for the basic software in a standalone configuration. If customizations or local integrations are required (for example, for user authentication), then additional time should be allocated according to the complexity and quantity of the changes required.

How much maintenance does a DSpace instance require?

While the DSpace software itself requires very little maintenance, the usual IT overhead for data backup, etc. applies. It is also typical for expectations and requirements to evolve once the instance is operational. Initial system usage often exposes areas for reorganization, metadata correction, and the inevitable requests to remove prematurely or incorrectly deposited items. An ongoing maintenance estimate should incorporate IT time based on the expected size of the repository to backup, ongoing local development based on the amount of customization, and repository content management based on the anticipated rate of deposit.

Can anyone help me to setup or install DSpace?

When you run into any trouble using or installing DSpace, a large community of users lies at your fingertips in the [Mailing Lists](#). The Technical mailing list is the place to be for technical troubleshooting, while more general questions about the software can best be posted to the Community Mailing list.

In case you require professional assistance, consult one of the [Registered DSpace Service Providers](#).

Metadata

What is Metadata?

Metadata is literally "data about data." It is descriptive information used for querying. Some metadata can be done mechanically, such as file sizes, checksums, and full-text indexing, for instance. Other metadata is a higher order of human-made description such as titles, authors, unique identifiers, and abstracts. DSpace uses a qualified version of [Dublin Core](#) metadata across all content. Some communities or collections may also have tailored metadata available (such as MARC records for book collections, or FGDC records for geographic datasets). But even where that's available for some items, we crosswalk more detailed metadata records into our Dublin Core vocabulary to ensure a common layer of descriptive specificity for browsing and searching across everything.

What metadata standards does DSpace support? Can I create metadata using the [SCORM or VRA or FGDC or MARC or myOwnSchema]?

In this context *support* for a given metadata schema means that metadata can be entered into DSpace, stored in the database, indexed appropriately, and made searchable through the public user interface. This currently applies mainly to descriptive metadata, although as standards emerge it could also include technical, rights, preservation, structural, and behavioral metadata.

Currently DSpace supports only the [Dublin Core](#) metadata element set with a few qualifications conforming to the library application profile. HP and MIT also has a research project called [SIMILE](#) which is investigating how to support arbitrary metadata schemas using RDF as applied by the Haystack research project in the Lab for Computer Science and some of the Semantic Web technologies being developed by the W3C.

Does DSpace support OAI?

DSpace supports the Open Archives Initiative's Protocol for Metadata Harvesting ([OAI-PMH](#)) v2.0 as a data provider. OAI support was implemented using OCLC's [OAICat](#) open-source software to make DSpace item records available for harvesting. Many institutions running DSpace choose to register as a data provider with the [Open Archives Initiative](#).

Building a DSpace Service

Where can I find information on how to build a DSpace service?

For technical information see, the [technical documentation](#) and join the [DSpace-Tech mailing list](#). For non-technical questions and concerns, see the [DSpace.org](#) web site and join the [DSpace-Community mailing list](#) for DSpace related announcements and general discussion.

Other helpful resources include:

- [QuickStart Guide](#) on the DSpace.org website.

Is there a list of live DSpace services?

See the Lyrasis Registry of sites: <https://registry.lyrasis.org/>. If your institution is running DSpace and isn't listed, please send us your information via the form on that page.

Is there a list of DSpace Service Providers?

Yes, see the [Service Providers](#) page on DSpace.org for a list of consultants and organizations who can help you build and run your DSpace service.

Do I have to name my service "DSpace"?

No. We suggest you create a unique name for your repository. All the language in the user interface resides in one file, to make it easier to modify and translate. You just need to replace "DSpace" with the name of your repository in that file.

What kinds of DSpace services are other institutions building?

Research institutions worldwide use DSpace to meet a variety of digital archiving needs:

- Institutional Repositories (IRs)
- Learning Object Repositories (LORs)
- eTheses
- Electronic Records Management (ERM)
- Digital Preservation
- Publishing
- and more

There are many [DSpace Use Case Examples](#) on the DSpace.org website.

Where can I find information on Digital Preservation?

There are several good resources available. Start by reading Paul Wheatley's article "[A way forward for developments in the digital preservation functions of DSpace : options, issues and recommendations](#)".

- <http://www.digitalpreservation.gov/> has some good specifics about formats.

For More Information

See support options listed on our [Support](#) page