## **Service Providers**

Registered DSpace Service Providers have made an investment in our open technologies and a commitment to work cooperatively with DSpace to best serve the community of users.

The new Service Provider Program has three tiers: Silver, Gold and Platinum

040 000 HOD		
\$10,000 USD or 200 hours of contribution (or a combination of the two)	\$25,000 USD or 500 hours of contribution (or a combination of the two)	\$50,000 USD or 1000 hours of contribution (or a combination of the two)
\$1,000	\$2,500	\$5,000
	200 hours of contribution (or a combination of the two) \$1,000	200 hours of contribution (or a combination of the two)  500 hours of contribution (or a combination of the two)

\*The Program Entry Fee is due at the beginning of each Term and it is deducted from the total amount due by the RSP at the end of each yearly term.

In each category, a Service Provider could also become Certified after contributing a certain amount of hours to supporting the technical community of DSpace. Certified Providers participate in Expression of Interest calls for DSpace development coordinated by the DSpace Governance. Any Provider can apply for certification after providing at least 100 hours of technical contribution (tech contribution include: code development, bug fixing and code reviews).

There are different activities that can be provided by the Service Provider such as "Hours of Contributions" to the program and causing institutions to join Program membership, which is vitally important to the sustainability and growth of any community-led Program. More information about the Service Provider Program and how to get involved can be found on the Service Provider Program WIKI page.

## **Current List of DSpace Service Providers**

The full descriptions of the following Service Providers can be found on the DSpace dedicated webpage

Service Provider	Contribution Reports				
PLATINUM					
4Science (Certified)	2022/2023				
Atmire (Certified)	2022/2023				
The Library Code (Certified)	2022/2023				
GOLD					
DSpaceDirect	2022/2023				
DSquare Technologies	2022/2023				
eScire	2022/2023				
PCG Academia	2022/2023				
SILVER					
Arvo Consultores	2022/2023				
D&L	2022/2023				
NEKI IT	2022/2023				
Vir Softech Private Limited	2022/2023				

## **RSP Contributions in 2023**

#	Service Provider	Total Value	Non-Tech Contribution	Tech Contribution	Total # of Hours of Contribution
- 1	4Science	\$96,312.50	291	1023.5	1314.5
2	The Library Code	\$64,342.50	800	257.9	1057.9
3	Atmire	\$56,412.50	156	581.5	737.5
4	eScire	\$25,000.00	288	108	396
5	PCG Academia	\$25,000.00	274	60	334
6	Dsquare Technologies	\$25,000.00	202.5	80	282.5
7	DSpaceDirect	\$25,000.00	184	24	208
8	D&L	\$10,000.00	104	26	130
9	Arvo Consultores	\$10,000.00	14	110	124
10	Vir Softech	\$10,000.00	20	48	68
-11	NEKI IT	\$10,000.00	48	0	48