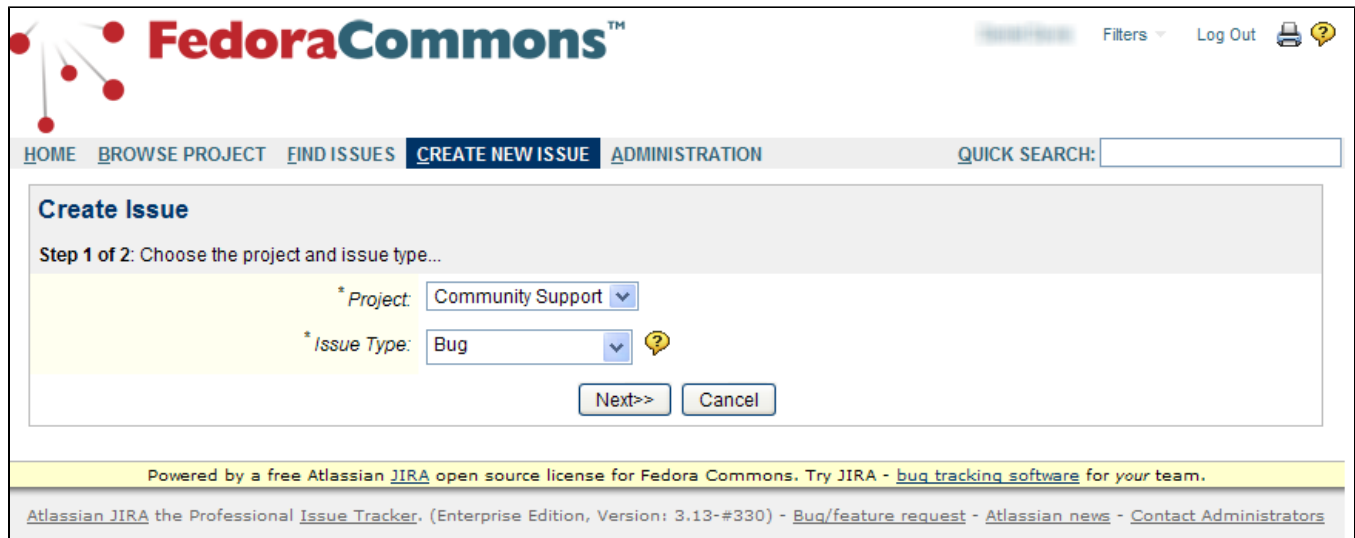# Where are Fedora's bugs reported?

There are two methods to report bugs in Fedora Commons software.

First, you may report them on the support Sourceforge.net mailing lists fedora-commons-users or fedora-commons-developer. Often it is hard to determine whether the problem you are facing is a software defect (a.k.a a bug) or that you are learning how a feature works. It is a good idea to use these lists as a starting point. Usually it is best to start with the fedora-commons-users mailing list since your posting will receive the widest audience. If the consensus is that you are facing a defect in the software please provide clues to characterize the bug. If you are a software developer, please feel free to use either mailing list but postings on the developers list are generally expected to be better characterized for the development community.

Second, when you are fairly certain you have found a bug, please provide a Bug Report in the Fedora Commons Jira tracker. You will need to create an account to be able to make the entry. It is important that you fill the form out completely since the more clues we have the more likely we are to be able to find and fix the bug. Please be sure to tell us which Fedora Commons software you are using (e.g. Fedora Repository, ProAI, GSearch) and which **version**. Even though our software uses Java it helps to know the operating environment too.