

# Slack

## Code of Conduct

All DSpace support channels, mailing lists and meetings follow the [LYRASIS Code of Conduct](#). We ask you to remain respectful in all discussions. We also encourage you to report any violations of the code of conduct to LYRASIS (see the Code of Conduct for more details).

While we do our best to provide live, interactive Q&A via Slack, obviously we all get busy at times (or need to sleep). So, if you do not get a response via Slack, we recommend emailing your question to the [dspace-tech](#) Mailing List as an alternative. If you are encountering issues with DSpace, you should also review the recommendations under our [Troubleshoot an error](#) guide.

DSpace also provides a Slack team for day-to-day discussions or Q&A. We recommend ONLY joining Slack if you wish to take part in these day-to-day discussions within our open source community. That said, all are welcome, whether you are a developer, repository manager, or systems administrator!

- DSpace.org Slack Team: [dspace-org.slack.com](https://dspace-org.slack.com)
  - [Request an email invitation to join our Slack team](#)
- Slack tutorial: <https://dspace-org.slack.com/getting-started>