Service Provider Program - Fedora, VIVO

Introduction

Fedora (Samvera/Islandora), VIVO establishes partnerships with service providers (companies, non-profits, consortia, etc.) that wish to provide open source software services.

LYRASIS support of Providers' activities can include marketing, communications, prospecting, and second-tier technical assistance as needed.

The goals of the Program are four-fold:

- Working more closely with open-source service providers to generate qualified leads and promote the adoption of open technologies to a broader group of prospect organizations
- Celebrating the expertise and in-kind contributions of service providers as it propels the quality and functionality of our code-bases and open knowledge to empower users
- Providing support and mentorship to service providers who want to start contributing to our communities
- Generating revenue to fund Fedora, VIVO staff positions to manage code contributions/ merges, releases, bug fixes, and community leadership and outreach efforts in support of the open technologies and communities

The new Service Provider Program has three tiers:

1. Certified Partners
2. Certified Contributors
3. Listed Service Providers

The fees for participating support program staff positions to manage code and outreach efforts (70%), the administration of this program (20%), and LYRASIS role in open community leadership (10%). These financial contribution estimates will be adjusted at the end of each term based on staff worklogs and program revenue.

Our current list of service providers is available, here: https://duraspace.org/community/service-providers/. A summary of the program is available in our Program Outline. If you'd like to be involved, fill out this form: https://duraspace.org/dspace/service-provider-request/. If you have a question, please contact Michele Mennielli at Michele.Mennielli@lyrasis.org.